



Utility User's Tax Refund Application Exemption Program Application

City of Chico
Finance Office
P.O. Box 3420
Chico, CA 95927
(530) 879-7320

UTILITY USER'S TAX APPLICATION AND CLAIM

EXEMPTION PROGRAM

Name:	Phone:	Email:
Service Address:	Age:	Household Size:
Mailing Address:		

Annual Household Income: \$	Source:
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This application for refund must be supported with proof of household income along with copies of utility bills for the period of May 1, 2025 through April 30, 2026 and proof of payment by claimant or member of household. After this application has been audited by the Finance Office, a refund will be issued in accordance with refund provisions on the back of the application.

Utility Users' Tax Paid				
Month/Year	Water Service	Gas & Electric Service	Telephone Service	CLAIMED REFUND TOTAL
May 2025	\$	\$	\$	
June 2025				
July 2025				
August 2025				
September 2025				
October 2025				
November 2025				
December 2025				
January 2026				
February 2026				
March 2026				
April 2026				
TOTAL	\$	\$	\$	

1. I certify that I have read this application and the General Information (on reverse side) thoroughly, that I understand its content, and that I have supplied true and correct information herein to the best of my knowledge and belief.
2. I understand that any person required to sign and verify any report under the provisions of the City of Chico Municipal Code, who makes any false or fraudulent request with intent to defeat or evade the determination of any amount, is guilty of a misdemeanor.

DO YOU WANT YOUR UTILITY BILLS RETURNED? YES NO (CIRCLE ONE)
IF NOT INDICATED, BILLS WILL NOT BE RETURNED

Applicant Signature: _____

Date: _____



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A refund or an exemption from City Utility Users' Tax, for utility services provided may be approved when the following conditions are met:

- (1) The applicant shall be the person in whose name the bills for utility services were rendered.
- (2) City of Chico resident files an application with the City of Chico Finance Office for a refund or an exemption.
- (3) The application is approved by the Finance Office as being in conformance with Section 3.56.190 and/or 3.56.200 of the Chico Municipal Code. Only one member of each household may file an application and only one application may be filed for each household.
- (4) The **combined** annual income of the household in which the applicant lives for the 2025 Federal and State Personal Income Tax Year was less than the maximum annual income limits in the following schedule:

Household Size	Maximum Annual Income	Maximum Refund
1	\$67,350	\$216
2	\$76,950	\$246
3	\$86,550	\$277
4	\$96,150	\$308
5	\$103,850	\$332
6	\$111,550	\$357
7	\$119,250	\$382
8	\$126,950	\$406

- (5) Applications may be returned by email to FrontCounter@chicoca.gov, or by utilizing the Payment Drop Box located in the Municipal Building Parking Lot, or in person by appointment. Appointments can be scheduled by calling (530) 879-7320. The Finance Office hours are:

- Monday and Wednesday – 8:30am – 4:30pm, closed 12:00pm-1:00pm for lunch,
- Tuesday and Thursday – 8:30am – 12:00pm, open by appointment only 1:00pm – 4:30pm.

Applications for Utility Users' Tax paid will be accepted from May 1, 2026 to June 30, 2026 for utility tax paid between May 1, 2025 and April 30, 2026.

The application must be accompanied by:

- Proof of household income (2025 Tax Return, Social Security Benefit Verification Letter, etc.)
- Copies of the utility bills paid by the applicant.

Refunds will be processed as follows:

- No refund shall be made on any application filed or postmarked later than June 30, 2026.
- All applications for refund will be paid with a check from the City of Chico.
- The City of Chico may take up to six weeks to issue a refund check.

Applicants for the Exemption Program shall have attained the age of 60 years prior to making the application for exemption. Eligibility for tax exemption for applicants 60 years or older shall be based on the maximum income for a two-person household as set forth above (\$76,950 for 2025).

Applications for exemption are accepted any time during the year and must be accompanied by:

- Proof of household income (2025 Tax Return, Social Security Benefit Verification Letter, etc)
- Age of the applicant as documented by driver's license/identification card or passport.