

### What is Aeries Parent Portal?

The Aeries Parent Portal is an online platform and mobile app that allows families to:

- Monitor student assignments and grades
- Receive messages from teachers and schools
- Communicate with teachers
- Update contact information



### How do I create a Parent Portal account?

To create an account:

- Contact your school to ensure your email address is updated in their records.
- Request access to the Parent Portal.
- Find your school's contact info through the TRUSD School Directory:  
<https://bit.ly/TRUSDschools>.


### How do I access Aeries Parent Portal?

- Visit: <https://parent.trusd.net>
- Or click the "Aeries Parent/Student Portal" link at the top of your school's website.
- Download the Aeries mobile app from the [iOS / [Google Play](#)], and select your student's school.

 DISTRICT | SCHOOLS | LANGUAGE ▼ | TRUSD APPS |  PARENT / STUDENT PORTAL

## Twin Rivers Unified School District


English ▼


  
**Aeries**  
Student Information System

**NEXT**

[Forgot Password?](#) [Create New Account](#)

Get the Aeries Mobile Portal App!

 Download on the App Store

 GET IT ON Google Play

You may also select your preferred language within the app.

**What if I forgot my password? How do I reset or change it?**

Click "Forgot Password?" on the login page. Once logged in, click "Options" to change your password.

**Do I need an email address to create an account?**

Yes, a valid email address is required. If you don't have one, you can create a free account through various online providers.

Scan the QR code to access resources for online learning, including the TRUSD Apps Portal, Google Classroom, Aeries Parent Portal, Student Chromebooks, Hotspots, and internet access. Visit the [Parent and Family Corner Website](#) for essential tools, resources, and information to support your child's education and well-being.



**If I'm new to Twin Rivers USD, can I create an account right away?**

Your student must be registered at a Twin Rivers USD school before you can create a Parent Portal account. Once registered, school staff can help you get started.

**Do I need multiple accounts if I have more than one child in the district?**

No. You only need one Parent Portal account. Contact your school to link additional students to your existing account.

**Do I need to create multiple accounts if I have more than one child enrolled in the district?**

No, you will only need to create a Parent Portal account once. Contact your student's school about having them added to your account.

**Can multiple parents or guardians have separate accounts?**

Yes. Each parent/guardian can have their own account using a unique email address.

**Do I need to create a new account every school year?**

No. This is a one-time setup. If a new student joins your family (e.g., entering Kindergarten), you can add them to your existing account. The Data Confirmation process must be completed each school year.

**What if I don't have a verification code (VPC)?**

School staff can verify your identity and update your email in the system. You'll receive an email with instructions to:

- Create a new account, or
- Be notified that your existing account was updated.

Once complete, the student will appear in your account—no VPC needed.

The screenshot shows a web form titled "Step 1 Student Verification". Below the title, it says "Please Enter The Following Information About Your Student". There are three input fields: "Student ID:", "Student Home Telephone Number:", and "Verification Code:". At the bottom of the form are two buttons: "Previous" and "Next".

**Who can I contact for help?**

- Contact your student's school directly for help to create an account.
- For technical support (login issues, password help, etc.):
  - Email: [TechSupport@trusd.net](mailto:TechSupport@trusd.net)
  - Call: (916) 566-7802 (Monday–Friday, 7 a.m.–5 p.m.)
    - Please note: Some features may not be available until the school year begins.

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