

Provider Meeting Agenda
August 6, 2026
In-Person Only
1:00 PM-3:00 PM

- A. Welcome
- B. DSP of the Month
- C. County Board Updates
- D. ISS Department (Please include who will be presenting and the length of time for each topic)
 - a. Health & Welfare Alert: Adverse Childhood Experiences
- E. Quality & Community Outreach Department
 - a. Brightview Health-Georgia Ziegler
 - b. MRC/MSS & Tableau Updates
 - c. Provider Revalidation/NPI Number
 - d. Provider compliance updates
 - e. Changes to the rule and rules open for comment
 - f. Draft Service Documentation for Independent providers
 - g. Accessing InterRai Reports
 - h. Updated Trainings
 - i. Community Inclusion Activities
- F. Open Mic



Ashtabula County Board of Developmental Disabilities

Save The Date

DSP Of The Month Appreciation Banquet



August 27, 2026

6:00 PM-8:00 PM

2505 South Ridge Rd

DSPs: The Heart of Support, The Power of Possibility

*Join us in honoring the compassion, skill, and commitment
of Direct Support Professionals in Ashtabula County.*



ISS Department

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2026 Adverse Childhood Experiences and Trauma-Informed Care #74-07-26

As an advocate for people with developmental disabilities, it is important to understand Adverse Childhood Experiences (ACEs).

ACEs are difficult or stressful events that happen before age 18.

These early experiences can affect a person's growth, health, emotions, relationships, and learning later in life. ACEs are never the person's fault.

By understanding ACEs, we can give care and support that is safe, calm, and helpful.

ISS Department



ISS Department

2026 Adverse Childhood Experiences and Trauma-Informed Care

Fast Facts

- Aces include abuse, neglect, and family or household changes
- Aces can worsen any existing physical and mental health challenges
- Children with physical, complex needs, or disabilities are more likely to experience adverse events.
- In Ohio people with developmental disabilities are more likely to have two or more ACEs than Ohioians without disabilities
- A person with a developmental disability is more likely to experience changes in school, placements, and out-of-home settings than a person without a disability.
- ACEs can potentially raise the chances of lifelong health and mental health challenges.
- Access and opportunities to safe, consistent, and supportive relationships lower the impact of ACEs.
- ACEs can be prevented by creating and supporting strong families, connected communities, and safe environments.



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ACEs Signs and Symptoms

- Chronic health conditions (e.g., diabetes, obesity, and heart disease).
- Anxiety, depression, and substance abuse.
- Suicidal thoughts, feelings, and behavior.
- Risky choices such as smoking, physical inactivity, substance misuse, and sexual behavior.
- Feeling scared, worried, sad, or angry.
- Shutting down or acting younger than a person's age.
- Trouble sleeping.
- Trouble trusting others or making friends.

These are survival skills, not personal failures.



ISS Department

What Can You Do?

- Ensure you are calm and regulated.
- Prioritize your own physical and emotional well-being.
- Use calm, kind, and trauma-informed language. For more information, please visit [DODD's Trauma-Informed Care webpage](#).
- Give voice, choice, and control as much as possible.
- Create predictable daily routines.
- Avoid sudden changes when you can.
- Explore feelings with curiosity.
- Listen without pushing the person to retell painful stories or put them at further risk of harm or re-traumatization.
- Look for triggers that make someone feel unsafe.



ISS Department

Prevention and Protective Factors

We cannot take away any person's past experiences. A person can continue to feel the effects of a difficult experience every day, even after the event is over. It is not so much the event. It is the narrative or story that we have told ourselves about the event that is traumatic.

The good news is, we can foster, nurture, and even develop protective factors and build resilience in people to help mitigate the long-term effects of adverse childhood experiences. The list below can help those that are providing support, services, and care better understand what to listen for and provide more of what is needed.



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Prevention and Protective Factors

- Promoting connection, belonging, and inclusion without limiting or presuming limitations based on developmental disability.
- Build strong, safe, positive, and trusting relationships.
- Help the person feel connected to safe others, adults, groups, clubs, places, communities, and things.
- Encourage open conversations without judging, shaming, or humiliation.
- Create opportunities to highlight the person's strengths, gifts, talents, passions, and interests.
- Maximize opportunities to use safe and loving affirmation.
- Help the person have more control over their things, circumstances, and environment.
- Foster opportunities for the person to be responsible for something (e.g., employment, pet, and plant).
- Practice co-regulation.
- Practice side-by-side learning.
- See mistakes as coaching opportunities.
- Help the person have a sense of hope.
- Support families and caregivers under stress



ISS Department

Things to Consider

- **Transitions or changes may feel scary or overwhelming.**
- **Transitions can represent significant losses and disruptions in relationships, routines, and a sense of safety for a person with a developmental disability.**
- **A behaviors or a person's "actions" may be survival skills learned in unsafe situations and environments.**
- **Experiences like bullying, community violence, prejudice, discrimination, or racism can also be experiences or adverse events that impact a person.**



ISS Department

Resources

In an emergency:

- **Call 911 if someone is in danger.**
- **To report abuse, neglect, or theft happening to a person with a developmental disability:**
 - **Contact your local county board**
 - **Call – Dial 1-800-617-6733 and select Option 1 on your mobile or home phone for the DODD Abuse and Neglect Hotline during business hours.**
- **988 Suicide & Crisis Lifeline:**
 - **For information about calling, texting, or chatting with a 988 counselor, visit 988lifeline.org. Resources are available in English and Spanish, and services are available for people who are Deaf or Hard of Hearing.**
 - **For the Veterans Crisis Line, dial 988 then press 1. You do not have to be enrolled in Veterans Affairs (VA) benefits or healthcare to call.**



QCO Department

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QCO Department



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Outreach Coordinator | BrightView Health
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(833) 510-HELP (4357)

24/7
HELPLINE

833.510.HELP (4357)
brightviewhealth.com



New MSS

New Medicaid Services System Provider Access Update

New MSS Application Access Opens Tuesday, June 30

Provider access to the new MSS application and roles will be available starting June 30.

Please do not attempt to request access before June 30. Access requests submitted early will be revoked, and the request process will need to be restarted.

QCO Department



New MSS

How to Request Access on or after June 30th

1. Log in at DODD.Ohio.gov with your username and password.
2. Go to the App Store and select the New MSS tile.
3. Click Request Access.
4. Select Provider and enter a brief reason for your request (for example: “New MSS access”).
5. Once approved, go to My Apps and open the New MSS tile to proceed.

Role-Specific Notes

- **MSS Provider Admin and MSS Billing Agent:**
If you already have a security affidavit on file with DODD, access will be approved automatically.
Existing users with an established DODD provider or billing agent account will not need a new security affidavit.
- **MSS Provider Admin Role Requirement:**
This role must be assigned to the primary user of Provider Certification in Provider Services Management (PSM).
This role must be established before any additional users can be approved for MSS Provider Operations or MSS Provider Read-Only access.
- **MSS Provider Operations and MSS Provider Read Only:**
After selecting the contract number and submitting the request, the MSS Provider Admin will receive it and must approve or deny the contract-level request.
Existing users with an established DODD provider account will not need a new security affidavit.



New MSS

Providers

Reminders-

- Once a person has a new waiver span on or after 7/1/26, all services will only appear in New MSS. If you do not see them in New MSS, check legacy as they may not have been transitioned over yet.
- We are working on transferring congregate sites over, once this is complete MRC billing will be completed in New MSS- Stephanie will connect with you all once this occurs.
- It is now available for providers to gain access. DODD has encouraged any provider struggling to gain access to reach out to them directly to help troubleshoot. If you have any questions or need assistance, please email msssupport@dodd.ohio.gov.

-Tableau PAWS Reports Updated

-Tableau PAWS reports are now pulling both legacy MSS data and the new MSS data. (There may be some bugs still getting worked out with this)

-Providers should begin to see these changes immediately.



Tableau Access

- Create OH/ID
- Locate OH/ID Number
- Request Access
- Log into Tableau <https://analytics.das.ohio.gov/>
- Explore

Compliance Updates

Starting August 1, 2026, during regular compliance reviews, reviewers will validate a small random selection of 15-minute Homemaker/Personal Care (HPC) claims paid during the last three months (or the most recent three months that the provider has billed).

This process will eventually expand to include additional services and billing units.

Providers are already required by the service-specific rules to maintain all service documentation in an accessible location. All service documentation for all people served over the previous three months at the review, in electronic or physical form. This is not limited to the people in the Sample Key.

If a provider is unable to provide the required service documentation for a selected claim, or the documentation does not meet the requirements of the rule, the claim is subject to repayment/recovery by the department.

Revalidation/NPI Updates

On April 23, 2026, the Centers for Medicare & Medicaid Services (CMS) directed Governor DeWine to initiate an expedited revalidation of all Ohio Medicaid providers as part of a national effort to strengthen program integrity and reduce fraud, waste, and abuse. In response, the Ohio Department of Medicaid (ODM) will implement a statewide revalidation process requiring all providers to complete revalidation within the next 24 months. Providers who completed revalidation between June 1, 2025, and June 1, 2026, are exempt.

Providers will receive a revalidation notice at least 90 days before their deadline, sent to both the physical address and email address listed on the “Correspondence Address” in PNM. Notices also will appear in the PNM module under Enrollment Notices. Providers with multiple provider numbers will receive separate notices and must revalidate each number individually. Please ensure your physical and email address information is current; updates may be made through the [Ohio Medicaid Provider Portal](#). For assistance, contact the Integrated Help Desk at 800-686-1516.

Please note: You can’t begin the revalidation process until you receive your official notice. Additional guidance and FAQs are available on the [Strengthening Program Integrity webpage](#).

QCO Department



Quick Reference Guide: Revalidation/Reenrollment

Revalidation is required every three (3) years for Credentialed Providers and every five (5) years for Non-Credentialed Providers. The "link" to begin a revalidation will appear 120 days prior to the revalidation due date.

Note: For Non-Credentialed Providers, the Revalidation date is recalculated when DODD is added, or DODD is renewed. Providers will not have to complete the Revalidation process in PNM if DODD is added or renewed.

Steps:

1



Reg ID	Provider	Status	Provider Type	DOB	Medical ID	Security	ID Control Number	ID Family Number	Location	Effective Date	Submit Date	Revalidation Due Date
422350	Joe S. Smith	Complete	MD	1/15/1960	000000	PNM00000001				01/15/2022	01/15/2022	01/15/2025

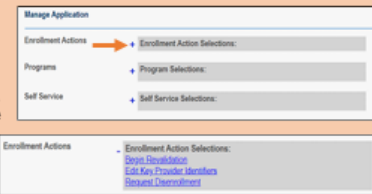
Access your provider file from your dashboard by clicking on the Reg ID or Provider Name hyperlink. For table heading definitions, See Page 3 of this guide.

2

Click the "+" symbol to expand the Enrollment Actions and click **Begin Revalidation** to access the file.

Note: You can confirm the application is for Revalidation by clicking the "More" button at the top of the page (on the right-side of the dark purple section) to expand the header.

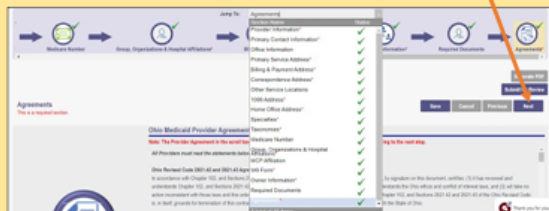
Note: If the reapplication process has been started, but not submitted, the link will display as "Continue Revalidation."



3

Complete each page of the application. Click **Next** to save and proceed to the next page.

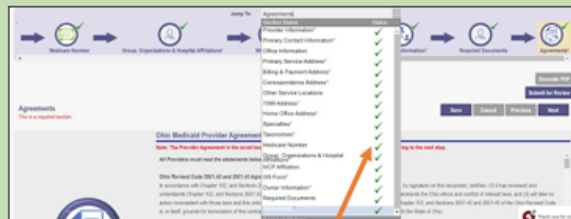
Note: Regardless of whether changes are made, each page needs to be reviewed and saved.



Quick Reference Guide: Revalidation/Reenrollment

Steps:

4



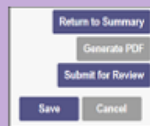
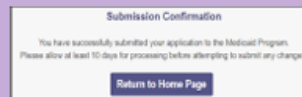
Confirm that each page has been reviewed, making sure a green checkmark appears for each page.

5

Once all pages have been reviewed/completed, click **Submit for Review** to submit your application for Revalidation.

A submission confirmation message displays indicating that the revalidation application has been submitted for review.

Click **Return to Home Page**, to go to your dashboard

QCO Department



Revalidation/NPI Updates

Quick Reference Guide: Revalidation/Reenrollment

Reg ID: A registration ID assigned to the provider file when a new application is created in PNM (*this is a clickable hyperlink to access more Provider options*)

Provider: Lists the name of the Provider (*this is a clickable hyperlink to access more Provider options*)

Status: Displays the current Status of the Provider file within PNM

Provider Type: Lists the specific Provider Type and Number

NPI: Lists the Provider's National Provider Identifier (NPI)

Medicaid ID: Lists the Medicaid ID number assigned to the Provider (*for new Providers this assignment occurs after full review and completion*)

Specialty: Lists the primary specialty indicated by the Provider

DD Contract Number: Displays the DODD Contract Number(s) associated to the registration

DD Facility Number: Displays the DODD Facility Number(s) associated to the registration

Location: Displays the location of the Provider

Effective Date: Lists the Effective Date of the Provider

Submit Date: Displays the date the new application, update, or revalidation/reenrollment was submitted

Revalidation Due Date: Displays the date that the Provider will need to complete the revalidation/reenrollment



Renewal Certification Updates

- Changes with the revalidation process- Complete application as close to 90 day mark as possible
- Certification department getting caught up
- Extensions are less likely to be granted



Adult Day Support Service Updates Effective July 16, 2026

Updates have been made to the Adult Day Support (ADS) service rule. Please review **Ohio Administrative Code 5123-9-17** for all updates. Major changes include:

- **Integrated Community Setting definition updated**
- **Specific Requirements regarding facilities where ADS is provided**
- **Document and meet updated training requirements**

Accessing Your interRAI Assessment Report

What You Need to Know

Assessment Process Updates

- Once the interRAI assessment has been completed, it is reviewed by the SSA for accuracy and completeness.
- The finalized assessment becomes part of the individual's record.
- Reports are available after the assessment has been finalized.

Accessing Your interRAI Assessment Report

What You Need to Know

Before you begin

There are three main steps to accessing your interRAI report:

1. **Creating an OHID**
2. **Requesting the DODD Applications PROD tile**
3. **Accessing DODD Assessments**

Once you have completed the first two steps, you will not need to repeat them. If you have already completed the first two steps at some point, you can skip straight to accessing DODD assessments.

You will **also need access to** (1) **interRAI** and (2) the **person account record** of the person who has been assessed. Contact your SSA for help if you do not have access.

Rule updates and changes open for comment

Comments Due August 14, 2026

Rule 5123-9-06 (I/O & Level One) & Rule 5123-9-40 (Self Waiver)

- Add Definition of an Independent Provider
- Require IP to maintain service documentation using only Department provided service documentation

<https://dodd.ohio.gov/forms-and-rules/rules-under-development/Proposed+Rules+for+Review>





DODD Training Opportunities

- August 27, 2026- Shared living
- September 17, 2026- Med Admin and QARNs- What providers need to know.
- September 18, 2026- Tech Summit 2026
- October 29, 2026- Personal funds
- What works for work virtual Training (9-month online learning series)

Community Inclusion activities



Work of Heart

Monthly Art Program
Canvas size not to exceed 9x12

Ashtabula County Board of Developmental Disabilities



Stroll and Roll Club

Tuesdays in August
5:00-5:30pm

Ashtabula County Board of Developmental Disabilities



AUTHOR VISIT

KATE & ZAC CHURCH
AUGUST 7 FRI
10:30AM
Walnut Beach Inclusive Playground

Ashtabula County Board of Developmental Disabilities

Harbor Tugly Memorial Library

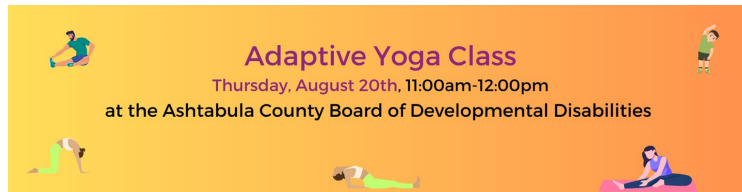
Clipper the Dinosaur



Ashtabula County Fair

August 11th-August 16th, 2026
Fair Hours: 8:00am-10:00pm

Limited Tickets Available
"Must Pre-Register"



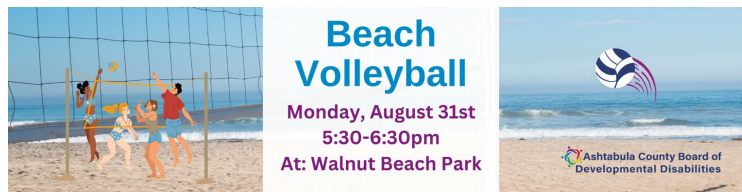
Adaptive Yoga Class

Thursday, August 20th, 11:00am-12:00pm
at the Ashtabula County Board of Developmental Disabilities



Video Game and Board Game Night

Wednesday, August 26th
5:00pm
Registration Recommended



Beach Volleyball

Monday, August 31st
5:30-6:30pm
At: Walnut Beach Park

Ashtabula County Board of Developmental Disabilities



JOIN US!

DATE: TUESDAY, SEPTEMBER 22ND

TIME: 10:00 - 11:00 AM

LOCATION: GENEVA PUBLIC LIBRARY

COMMUNITY CONNECTIONS QUARTERLY TALKS

ALL ADVOCATES ARE INVITED TO JOIN US!

FIRE PREVENTION & SAFETY PRESENTATION

LEARN PRACTICAL SAFETY SKILLS & IMPORTANT FIRE PREVENTION INFORMATION

HANDS-ON DEMONSTRATION & SIMULATED FIRE EXTINGUISHER EXPERIENCE

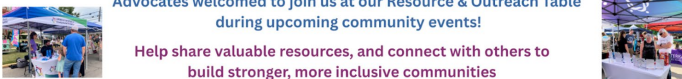
Ashtabula County Board of Developmental Disabilities

And So Much More!

Sharing Resources. Building Community

Advocates welcomed to join us at our Resource & Outreach Table during upcoming community events!

Help share valuable resources, and connect with others to build stronger, more inclusive communities



Join the Virtual

Kiwanis AKTION CLUB

Meetings are on the 4th Friday of each month at 4:00 P.M. EST.

WE THRIVE TOGETHER
Start With Help!

Ashtabula County



When: Meetings are held the 3rd Monday of each month from 6:00pm-8:00pm

Where: Ashtabula County Board of DD
(2505 South Ridge Road East Kingsville, OH 44004)

CHANGE MAKERS
Join OSDA & advocates from across the state via Zoom
2nd Thursday of each month
4:30pm - 5:30pm



Are you someone who has used your voice to share up and make decisions to gain more control over your life?

We want to hear your success story!

Join us for **Change Makers!**

Scan the QR code at www.ashtabulacountyohio.gov/ChangeMakers

Ashtabula County Board of Developmental Disabilities

County Bookmobile

is coming to the County Board Office on the First Tuesday of each Month



ACDL Catalog
Ashtabula County Board of DD
Conneaut, OH 44824-0001
Email: ashtabulacounty@ohio.gov

Ashtabula | Geneva | Bookmobile | Lawrence



When: Meetings are held the 3rd Friday of each month from 5:00pm-6:30pm

Where: Vitality Supported Living
471 Madison Street Conneaut, OH
(Parking lot and door on Route 20)

Community Opportunities



Friday, August 14th, 2026 at 3:00pm

The Hearts of Gold Livestock show will showcase the talents of special needs youth and adults from Ashtabula County, as they pair up with a 4-H show buddy.

Participants will be matched with a 4-H mentor, have the opportunity to meet with them prior to the Fair, and receive free entry to the Fair on Friday to participate.

All participants are expected to be accompanied by a support staff the day of the show.

BISSELL NATURE CENTER



Open April - October 1 - 5pm on weekends 3973 Callender Road, Rock Creek, OH 44084

2026 Special Events

ALL PROGRAMS ARE FREE AND OPEN TO THE PUBLIC.

PLEASE REGISTER FOR PROGRAMS PHONE: 440-563-3081 EMAIL: BISSELLNATURECENTER@TNC.ORG



Village of Orwell

Sponsored by
CHEVY ALL STARS
AND **MIDWAY CHEVROLET**

WITH MEMBERS OF OUR LOCAL COMMUNITY
Wednesdays 6:30 p.m. - 8:30 p.m.

At: Chaffee Memorial Park in Orwell, Ohio

Concert Series



People in the Park Summer Concert Series

FREE ADMISSION!

Conneaut Arts Center Summer Concert Series

FREE ADMISSION!



Sounds of the Shore Summer Concert Series

FREE ADMISSION!



Your voice matters!
We want to hear from you.

You are invited to enroll in a Health Research Project for adults with IDD called "Can You Hear Us Now?"



To sign up or learn more,
call us at 1-833-678-7782,
go.osu.edu/rtrtstudy, or

scan this code:



Training Offered

MUI Refresher Training AS REQUESTED
Initial Medication Certification Category 1 8/24/2026 + 8/25/2026
BOTH DAYS
Initial Provider Training 9/09/2026
Annual Provider Training 8/12/2026
CPR/First Aid Blended Learning 9/01/2026
Initial Medication Administration Category 2 & 3 8/17/2026
Renewal Medication Certification Category 1, 2 & 3 8/18/2026
AEGIS Crisis Prevention & De-Escalation 9/15/2026
Provider Orientation 8/18/2026
Provider Open Office Hours 9/01/2026
Trauma Informed Care Training 8/26/2026 10am-2pm
REGISTRATION REQUIRED



OPEN MIC



Thank You!

Next Provider Meeting

September 10, 2026
Virtual Only





BrightView

Introduction to BrightView

Our Goals for

Today

We are excited to meet you and share why BrightView is a trusted and preferred referral partner

1. Introduce BrightView, our approach to addiction medicine, and our patient outcomes
2. Discuss how to easily schedule patients – often the same day!
3. Review any questions and discuss next steps

BrightView's Mission and Services

We treat you like a person; we treat addiction like a disease

Our Mission

Deliver life-changing addiction care in the communities we serve

Our Vision

To have a meaningful impact on addiction treatment outcomes

What sets us apart

- **Comprehensive Outpatient Treatment** –We provide an in person bio-psycho-social model that provides better patient outcomes for more acute patients
- **Evidence Based** – We leverage clinical research, outcomes data and best practices
- **Harm Reduction** – We offer respectful treatment of patients in a stigma free environment
- **Same Day Access** - Addiction treatment on demand

Our Services

We provide a “One stop shop” to treat a patient’s physical and mental health while offering social support so they can fully recover from Substance Use Disorder without leaving their job or loves ones. At BrightView, patients can see their medical provider, meet with their counselor, engage in group psychoeducation and pick-up medication all in one day.*



Medication Assisted Treatment



Counseling



Group Therapy



Social Support

*Co-occurring psychiatric services available in select markets

Medications Offered

*BrightView dispenses or prescribes all FDA approved medication to treat any chemical dependency. **Greater than 90% of our patients elect to pick-up medication onsite in or OTPs.***

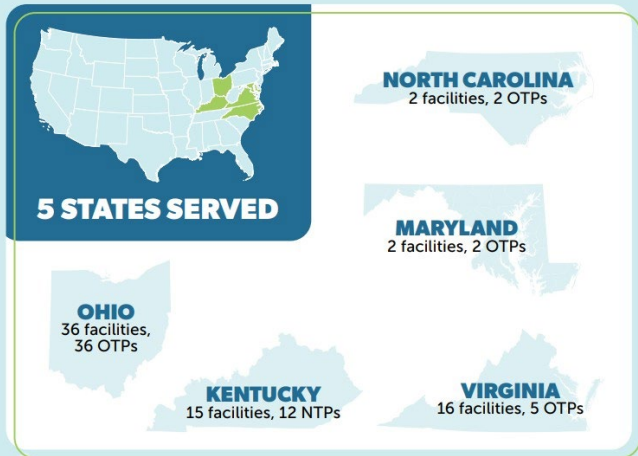
Methadone
Naltrexone

Buprenorphine

BrightView is a leading provider of addiction care

We were founded in 2015 to help anyone access personalized evidence-based outpatient addiction treatment

71 Open Facilities



And Expanding!

We've provided over **one million hours** of medical services to over **92,000 patients**

We continue to grow to support more local communities

METRIC	OCT 2017	DEC 2024
Centers	4	71
Engaged Patients	653	~19,000
Medical Providers	10	~130
Team Members	109	~1,350

Our 70+ center teams provide local care with the power of our full network and our central support teams



**24/7 Patient
Access Center**



**Most insurances
accepted**



**Robust
Compliance Team**



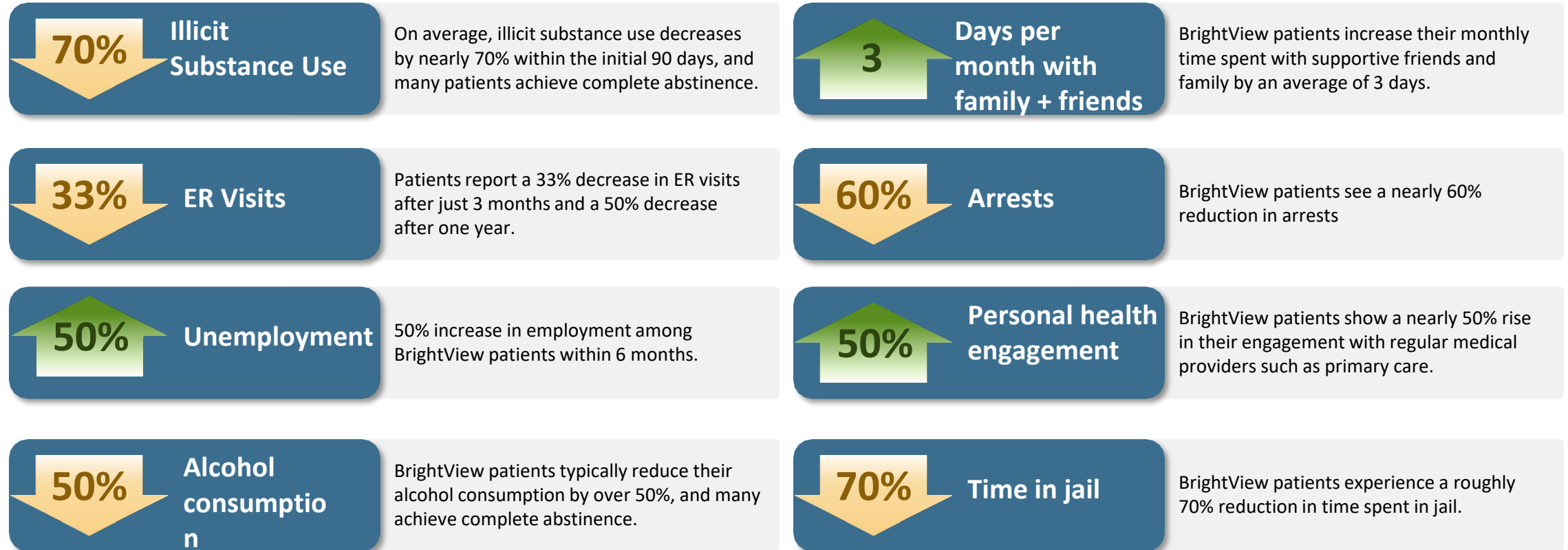
**Comprehensive
Education**



**Inhouse toxicology
laboratory**

BrightView delivers best in class patient outcomes

Our comprehensive approach quickly creates a meaningful outcome in our patients' lives and communities



Connecting with BrightView is easy and key to saving

When the time is right for recovery, there is no time for waitlists. At BrightView we offer life-saving medication available Day 1 for eligible patients.

Four easy options to get started

**24/7
HELPLINE**

833.510.HELP (4357)
brightviewhealth.com



1

CALL 24/7

Our live access specialists are available to speak with you 24-hours a day. They'll schedule new patients immediately, walk them through what to expect and answer any questions.

2

Schedule Online

BrightView's website allows patients or community partners to schedule new patients same day or next day.

3

Fax

Community partners can leverage our referral form and fax completed documents to 866-460-5120

4

Walk in

Walk-ins welcome weekdays until 3 hours prior to close to ensure enough time to complete an appointment. Every new patient will be examined by a medical provider.

Note: BrightView accepts most Insurances



FAQs – Insurance and payment

What is the cost of outpatient treatment at BrightView?

The cost of treatment is based on individual clinical needs and the services provided. BrightView accepts Medicaid, Medicare, and every major form of insurance to help offset costs. Regardless of insurance status, BrightView is committed to ensuring patients receive the help they need if they're ready to start their recovery journey.

Will BrightView help patients secure insurance?

Yes - our Center teams help patients apply for insurance.

How much does treatment cost without insurance?

If patients are uninsured, BrightView is committed to ensuring they receive care. We will never turn anyone away, regardless of insurance status. BrightView offers flexible payment options to make treatment accessible to everyone. The cost of treatment without insurance is \$400 per month.

What if a patient can't pay for addiction treatment?

At BrightView, we believe that everyone deserves access to treatment. If a patient is unable to pay, our team will work with them to find alternative treatment programs that may have access to additional resources and/or assistance programs. We strive to provide help to anyone who seeks it, with no barriers.

FAQs – Treatment

Does BrightView provide psychiatric services?

We are currently in the process of expanding our psychiatric services and they are currently available in select markets. Patients must be receiving treatment at BrightView for SUD to be considered for psychiatric services.

What if it is determined a patient requires a higher-level of care?

Our team of medical providers assess all patients to ensure the best treatment plan approach. If it is determined the patient requires a higher-level of care we have several partners we work with and will provide a referral.

Does BrightView offer or provide patient transportation services?

No, we do not offer or provide transportation services. However, our Center team will work with patients in need to better take advantage of any local transportation offerings, including public transportation or services available through their health insurance plan.

Will BrightView provide medication to patients without requiring the patient to participate in counseling?

No, we do not prescribe medication to a patient unless they are willing to participate in our comprehensive treatment program to ensure our patients receive the best treatment outcomes.

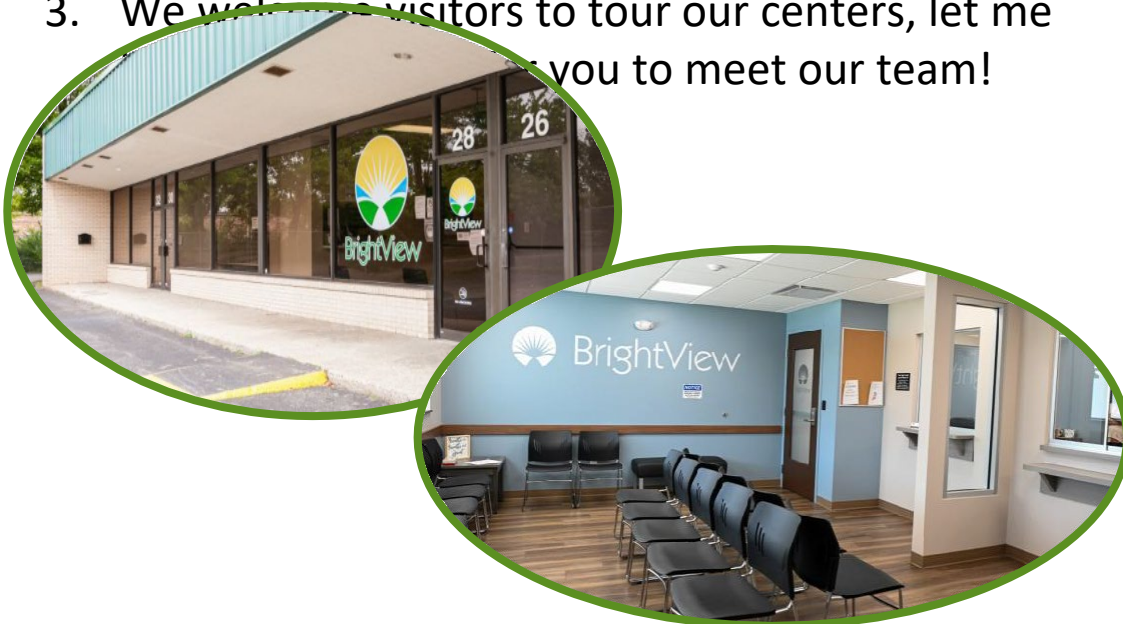
Is BrightView able to share records on an ongoing basis related to Criminal Justice?

Yes - as long as we have a valid Release of Information on file. We have a team dedicated to records requests and coordinating with Criminal Justice partners.

Thank you + Next Steps

Next Steps

1. Let us know any additional information that would be helpful
2. Reach out if you have any issues scheduling patients
3. We welcome visitors to tour our centers, let me know if you would like to meet our team!



Please reach out if I can provide any support

Georgia Ziegler

Outreach Coordinator

313-400-25-4

G.ziegler@BrightViewHealth.com

My Centers

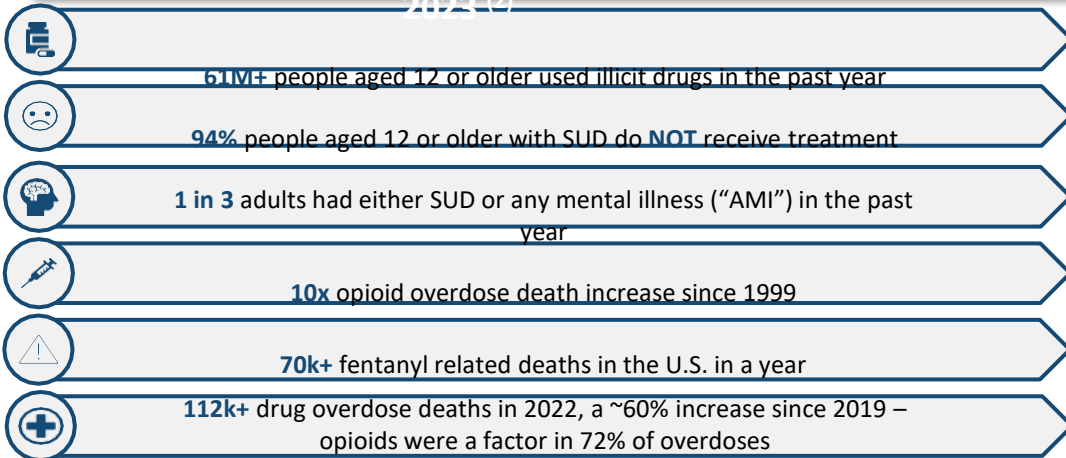
Ashtabula: 2210 S Ridge Rd E, Ashtabula, OH
44004 Willoughby: 38886 Mentor Ave, Willoughby,
OH 44094

SUD Market Overview

Demand for Substance Use Disorder (SUD) and mental illness treatments has grown dramatically, supported by an increase in illicit substance use, additional funding, and expanding coverage

Key Facts and Figures

2023 ⁽²⁾



Medication Assisted Treatment ("MAT") Settings⁽¹⁾



Opioid Treatment Program ("OTP")

Highly regulated outpatient clinics that provides OUD patients with access to MAT and counseling services



Office-based Opioid Treatment ("OBOT")

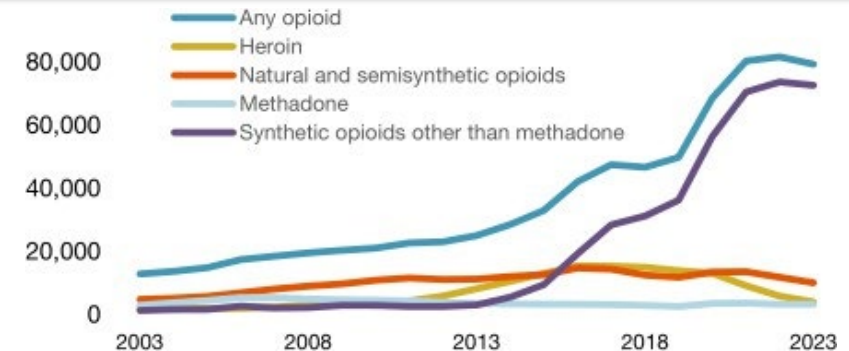
Outpatient MAT provided by licensed primary care or general healthcare prescribers able to dispense medications primarily buprenorphine, to patients

Higher

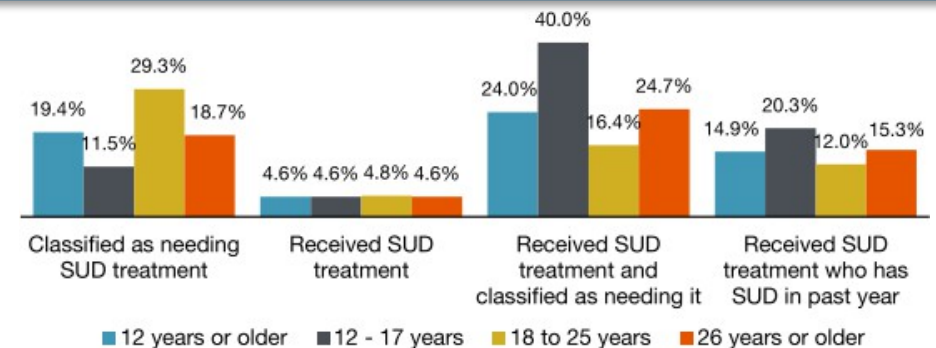
Acuity Level

Lower

U.S. Drug Overdose Deaths by Type of Opioid, 2003 –



Significant Undiagnosed Population



- Residential treatment centers not included
- Deaths involving more than one opioid category (such as a death involving both methadone and a natural and semisynthetic opioid) are counted in both categories

BrightView Center Teams

Our Center teams are comprised of dedicated multidisciplinary teams to ensure our patients receive comprehensive care based on their individual needs

Behavioral Health
Counselors and Therapists
Case Managers and
Care Coordinators (state
specific)

Medical
Medical Directors
(MDs, DOs)
Advanced Practitioners
(PAs, NPs, PMNHP, CNP,
APRN)



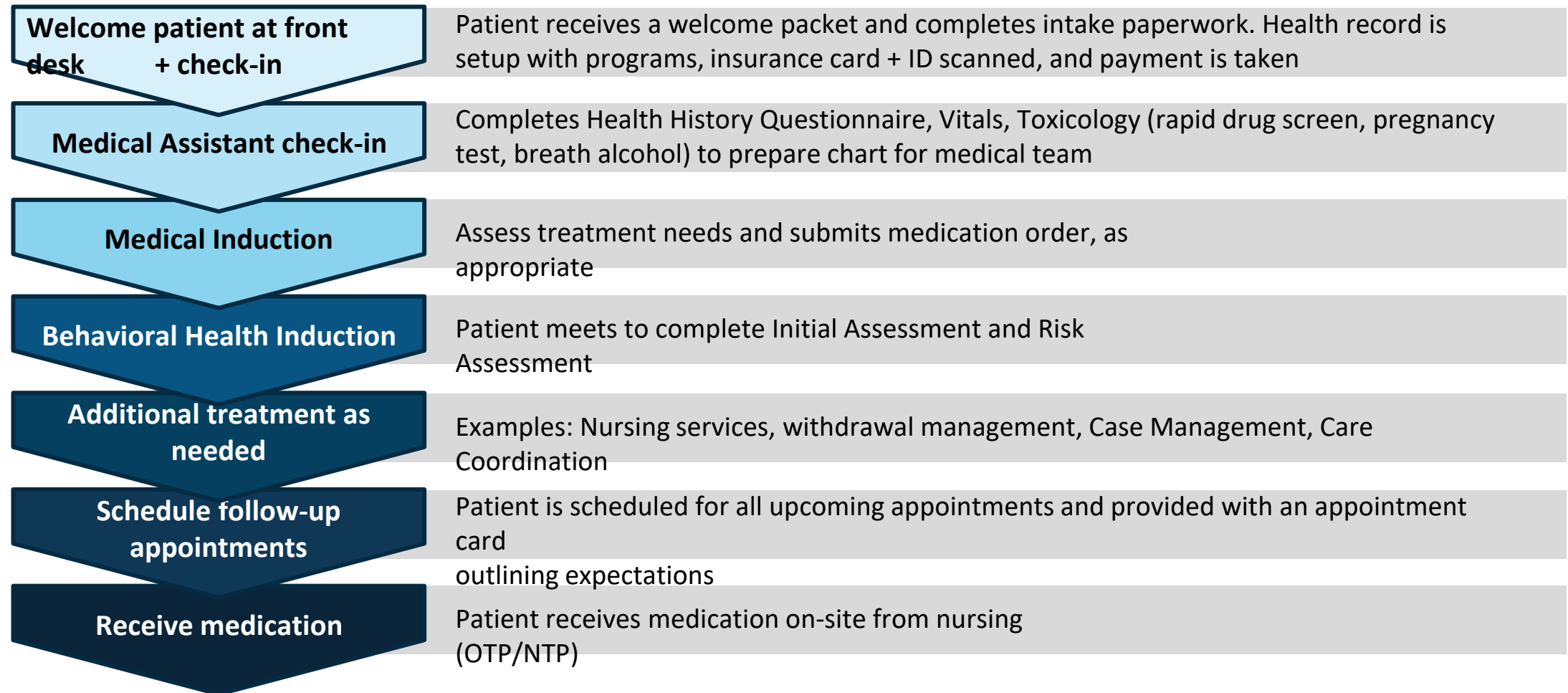
Operations

Center Director (CD)
Operations Coordinator
(OC) Medical Assistant (MA)
Patient Service
Representative
(PSR)

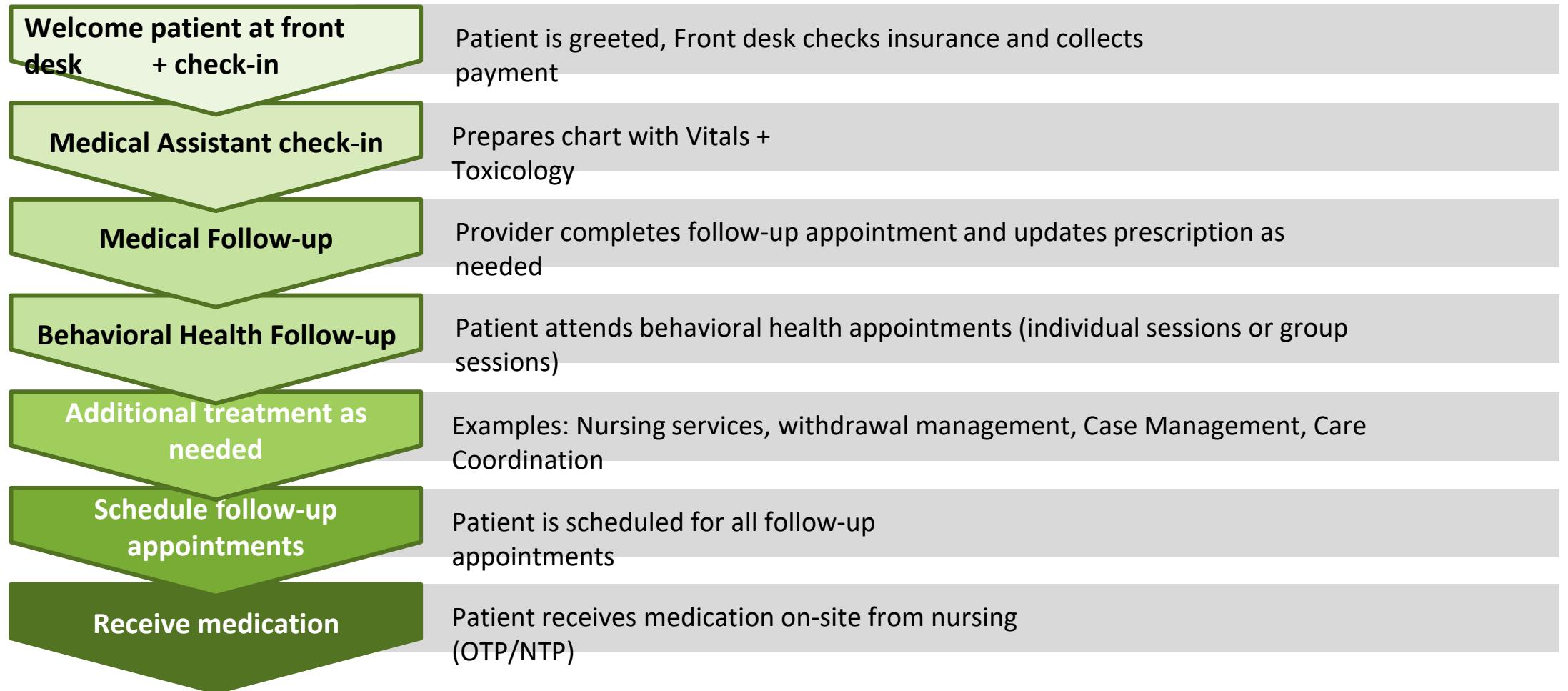
Nursing

Nurse Managers
Clinic Nurses (state
specific) Dosing Nurses
(OTP/NTP)

A day in the life of a patient: Admission



A day in the life of a patient: Follow-up



Primary Medications for SUD Treatment

A patient's medication is selected to help them meet their treatment goals, while considering the patient's

medical history, acuity, and time in treatment

Buprenorphine & Naloxone² **Controlled Opioid Effect**

Partially attaches to brain's opioid receptors without making the brain feel high; helps manage cravings and withdrawal symptoms

Forms & Frequency

Daily
Pill
(Suboxone)¹

Daily
Film
(Suboxone)¹

Weekly or
Monthly
Injection
(Sublocade or Brixadi)



Methadone **Blocks Opioid Effect**

Long-lasting opioid blocker that prevents opioids from connecting with the brain's opioid receptors

Forms & Frequency

Daily
Pill

Monthly
Injection
(Vivitrol)



Generates Opioid Effect

Fully attaches to brain's opioid receptors like an opioid to alleviate withdrawal symptoms and cravings

Forms & Frequency

Liquid Dose

(Dosed onsite with nursing supervision due to strict regulations, established patients can take home)



1 – Suboxone is Buprenorphine & Naloxone (typically known as Narcan)
2 – Can be used for both opioid use disorder & alcohol use disorder

MANAGEMENT TEAM WITH DIVERSE EXPERIENCE



Chad Smith

Chief Executive Officer

- Co-founded BrightView in 2014
- Chad is an attorney and certified HIPAA security professional who has focused his career on healthcare operations, technology and compliance

- Previously, he co-founded a series of healthcare technology companies

J.D. / M.S.



B.S.



Brad Barker

Chief Financial Officer

- Started at BV April 2018
- 15 years of M&A, Corporate Development and Finance experience
- Previously, Brad spent 6 years with Huron Capital Partners, Detroit-based lower-middle market private equity group



M.B.A.



B.A./B.S.



Dylan Jackson

Chief Operating Officer

- Started at BV May 2018
- 15 years of combined investing and operating experience
- Private equity investing experience at Orchard Holdings and the Sterling Group
- Previously, Dylan held many roles at



M.B.A.



B.S.



Jane Cobler

Chief People Officer

- Prior to joining BrightView, Jane spent over a decade with ATI Physical Therapy, where she advanced her career from staff clinician, to operations management, to enterprise transformation, and eventually VP of HR



D.P.T.



B.A.



Julie Seitz

Chief Compliance Officer

- Julie has over 25 years of legal and healthcare compliance experience
- Prior to BrightView, Julie was the Chief Compliance Officer for Sound Impatient Physicians, a national physician hospitalists, intensivists, anesthesiologists, and emergency clinicians



J.D.



B.A.



Thank you! *Questions?*

Instructions for Accessing Tableau

Creating an OH ID	1
Finding your OH ID Number	2
Requesting Tableau Access	2
Logging in to Tableau	3
Where to Go First?	4

Creating an OH|ID

If you do not already have an OH|ID, use these instructions to create one.

https://dodd.ohio.gov/wps/wcm/connect/gov/2b4bb4f4-8d8f-400a-8d07-1f0f4641642b/OHID+Login+Guide.pdf?MOD=AJPERES&CONVERT_TO=url&CACHEID=ROOTWORKSPACE.Z18_K9I401S01H7F40QBNJU3SO1F56-2b4bb4f4-8d8f-400a-8d07-1f0f4641642b-o2PtF2X

Scan Me!



Finding your OH|ID Number

To locate the number associated with your OH|ID, you will need to log in to the OH|ID portal here, with the login you just created (or already have for other apps, such as OISP):

<https://ohid.ohio.gov/>

Click on “Log Out” and a small menu will open that contains your OH|ID number. Write this down.

Requesting Tableau Access

Please fill in this form to request access to Tableau: <https://www.surveymonkey.com/r/MQS2CRR>

Someone will email you and let you know when your access is ready.

Scan Me!



Logging in to Tableau

Once you have Tableau access, you will go to the following link to log in:

<https://analytics.das.ohio.gov/>

You will have a series of two login pages.

Page 1 looks like this. You will enter you OH|ID **number**.



UNAUTHORIZED ACCESS PROHIBITED

This system contains State of Ohio and United States government information and is restricted to authorized users ONLY. Unauthorized access, use, misuse, or modification of this compute system or of the data contained herein or in transit to or from this computer system is strictly prohibited, may be in violation of state or federal law, and may be subject to administrative action, civil and criminal penalties. Use of the system is governed by U.S. law and Ohio law policies.

You have no expectation of privacy in any material placed or viewed on this system except where Ohio or Federal statutes expressly provide for such status. The State of Ohio monitors activities on this system and may record or disclose those activities internally and to law enforcement and other entities to ensure the proper and lawful use of its information and resources, in accordance with federal and state law. Such monitoring may result in the acquisition, recording and analysis of all data being communicated, transmitted, processed or stored in this system by a user. The State of Ohio complies with state and federal law regarding legally protected confidential information but may not treat any other use as private or confidential. ANYONE USING THIS SYSTEM EXPRESSLY CONSENTS TO SUCH MONITORING.



Username (required)

 x

Sign In

ENTERPRISE

Click “Signin” and you will be taken to this page when you login with your OH|ID **Username** and password.



**Ohio's Digital Identity.
One State. One Account.**

Register once, use across many State of Ohio websites

Create account

Log In

OHID
username

Password
.....



Log in

[Forgot your OHID or password?](#)

Where to Go First?

Click on Explore and begin exploring.



Department of Developmental Disabilities

Information Technology Services

interRAI

Accessing Your Report User Guide

May 2026

Department of Developmental Disabilities
Division of Information Technology Services

30 East Broad Street, 13th Floor
Columbus, Ohio 43215



Table of Contents

Before you begin..... 1

Creating an OHID 1

 Creating an OHID..... 1

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Requesting the DODD Applications PROD tile..... 6

Accessing the interRAI report..... 7

Before you begin

There are three main steps to accessing your interRAI report:

1. **Creating an OHID**
2. **Requesting the DODD Applications PROD tile**
3. **Accessing DODD Assessments**

Once you have completed the first two steps, you will not need to repeat them. If you have already completed the first two steps at some point, you can skip straight to accessing DODD assessments.

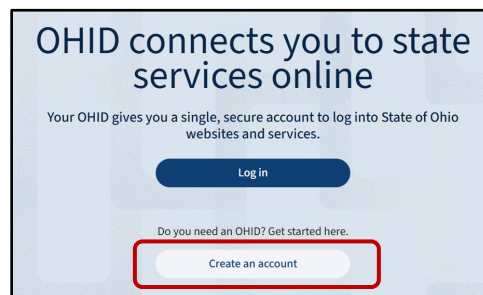
You will **also need access to** (1) **interRAI** and (2) the **person account record** of the person who has been assessed. Contact your SSA for help if you do not have access.

Creating an OHID

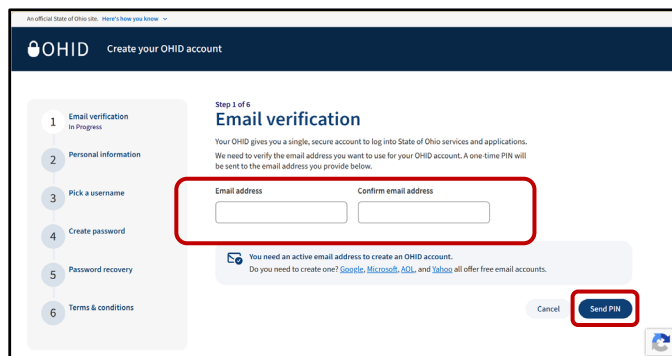
Creating an OHID

The directions here are subject to change. For the latest help with creating an OHID, please see the OHID website: [Get started with OHID | OHID](#).

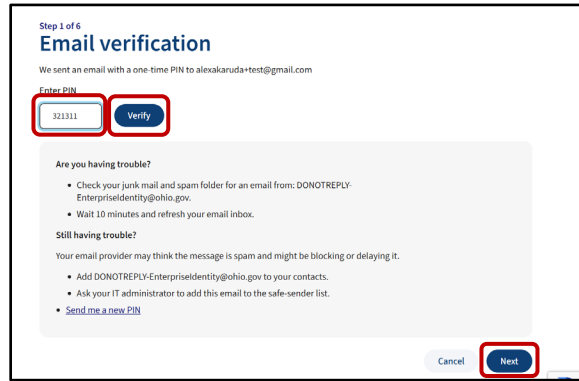
1. Go to ohid.ohio.gov and click **Create an Account**.



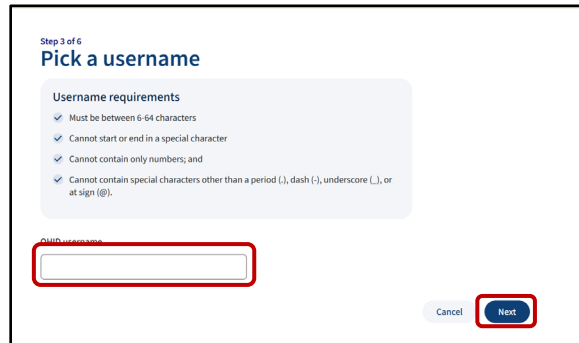
2. Enter your email address. Choose an email address you'll always be able to access. Enter your **email address** again to confirm, and then select **Send PIN**.



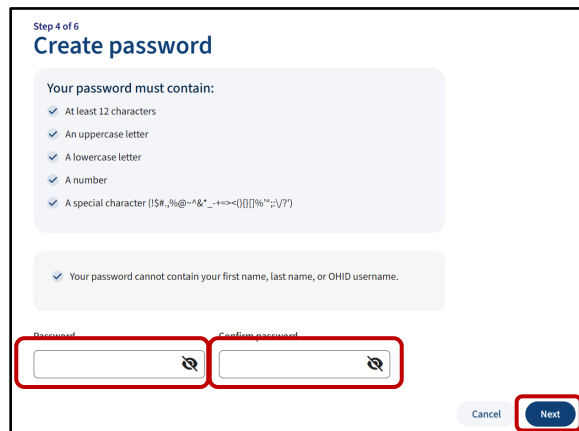
3. Check for an email from DONOTREPLY-Enterpriseldentity@ohio.gov with a one-time PIN.
4. Enter the **PIN from your email** and select **Verify**. Once confirmed, select **Next**.



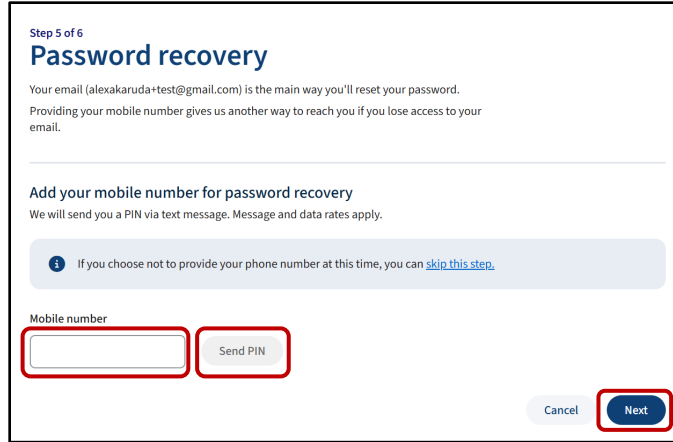
5. Enter your personal information, including name and date of birth. Then select "Next."
6. Create your **OHID username**, then select **Next**.



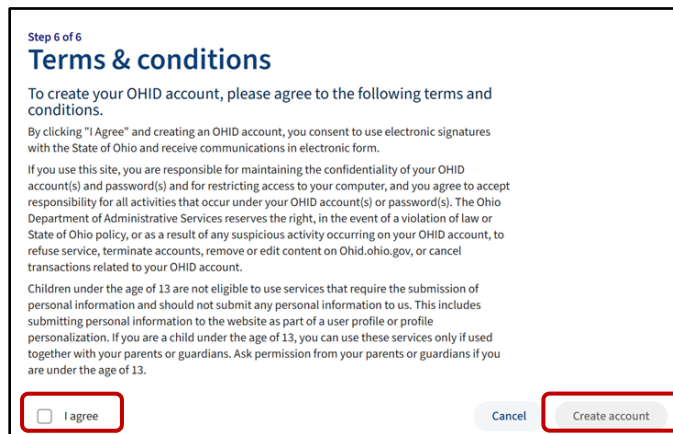
7. Create your **OHID password**, confirm your password, then select **Next**.



8. Enter your **mobile phone number** to help reset your password in the future. Select **Send PIN**.



9. Check your mobile phone for a message with a PIN. Enter the PIN into the **OHID password recovery page**, then select **Verify**. Once confirmed, select **Next**.
10. Review the **terms and conditions**, check the **"I agree"** box. Select **Create Account**.



11. If you see a success message, check your email for a message from DONOTREPLY-EnterprisIdentity@ohio.gov to confirm that your account has been created.

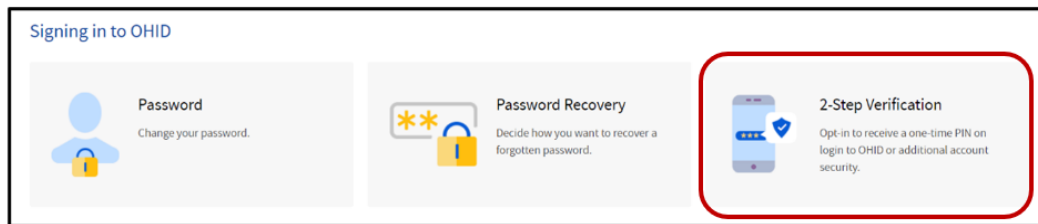
Setting up multifactor authentication

1. Once you have an OHID account you can go to the OHID website at ohid.ohio.gov, and log in with your OHID User ID and Password.

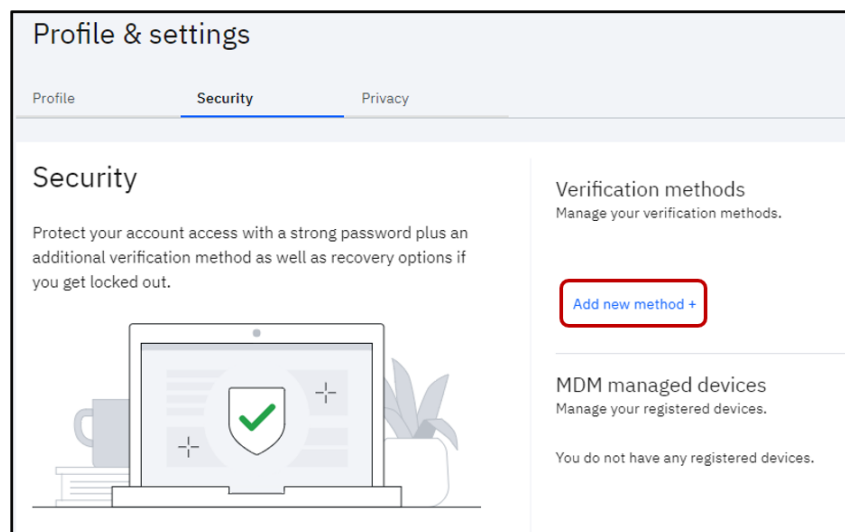
2. Once logged in, click the **Account Settings** tab in the navigation bar at the top of the screen.



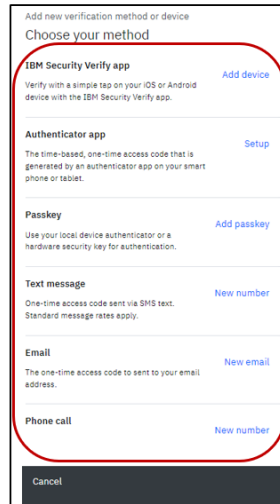
3. Scroll down to the **Signing in to OHID** section and click on the **2-Step Verification** tile.



4. Click **Configure** on the next page.
5. In the verification methods box on the right side of the screen, click on the blue text that reads **Add new method+**.



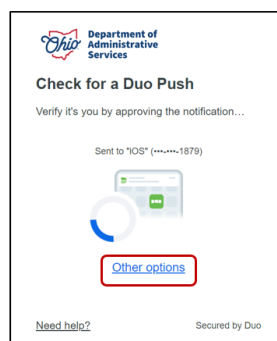
6. You will be presented with multiple choices for verification methods or devices. Select one that works for you and follow the prompts to verify.



7. Your new verification method will be visible on the previous page. You can always **delete** or **test** the verification by clicking the **three vertical dots** to the right of the method. It is recommended that you have at least two methods in case one is not working or accessible at the time of login.



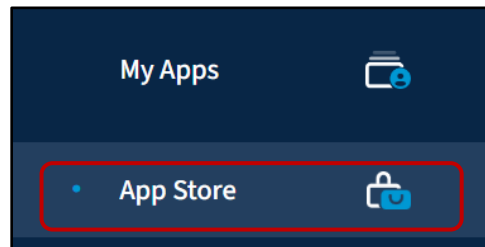
8. After setting up multifactor authentication, when you sign in it will often prompt you to provide verification using one of the methods you have selected. If that verification is not working or accessible you can select **Other Options** and it will provide you with other methods to choose.



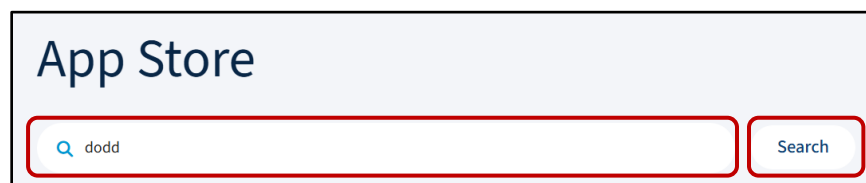
Requesting the DODD Applications PROD tile

This is the easiest of the three tasks to access your interRAI report.

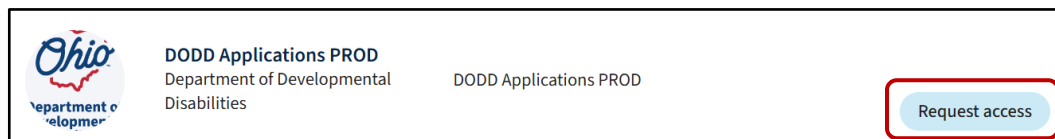
1. In the left menu panel of the My Apps page, click **App Store**.



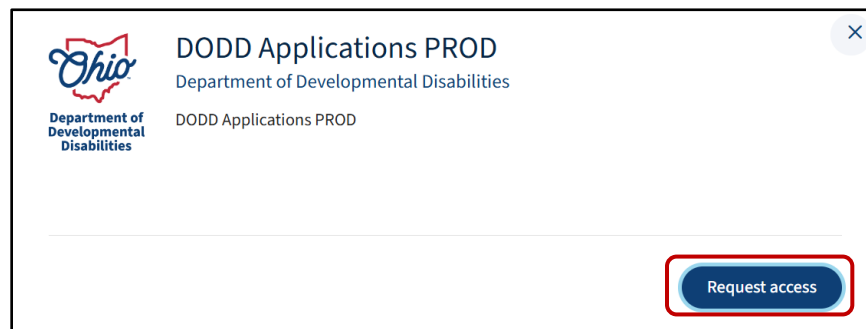
2. In the search term field, type "**dodd**" and click **Search**. A list of DODD applications will appear.



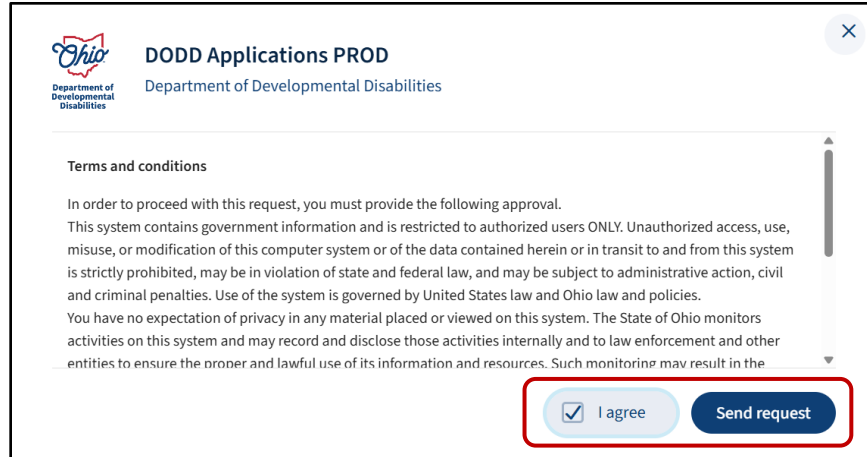
3. After you locate the DODD Applications PROD app, click **Request Access**.



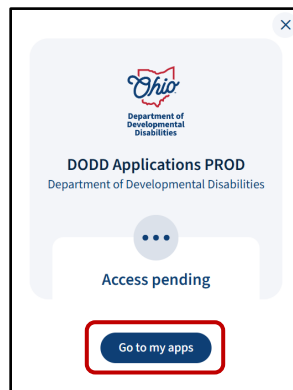
4. A popup will appear with the app title. Click **Request Access**.



5. Review the Terms and Conditions. Check **I Agree**, then click **Send request**.



6. A popup will appear stating your request is pending. Click **Go to My Apps**.

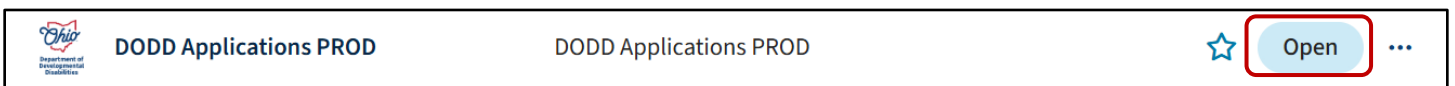


Important: It may **take up to a day for access to be approved**, at which time you will be able to launch the app.

Your request will be submitted for approval. The apps should appear on your My Apps page shortly.

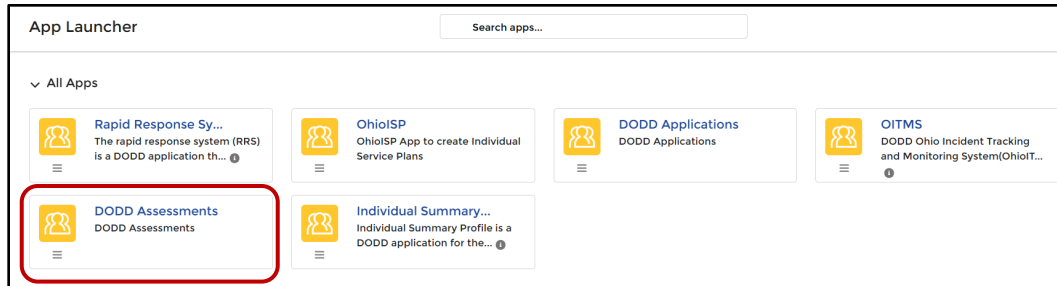
Accessing the interRAI report

1. Log in to ohio.ohio.gov and launch DODD Applications PROD (Salesforce).



2. Click the **App Launcher button** () in the top left corner of the screen.

3. Click **DODD Assessments**.



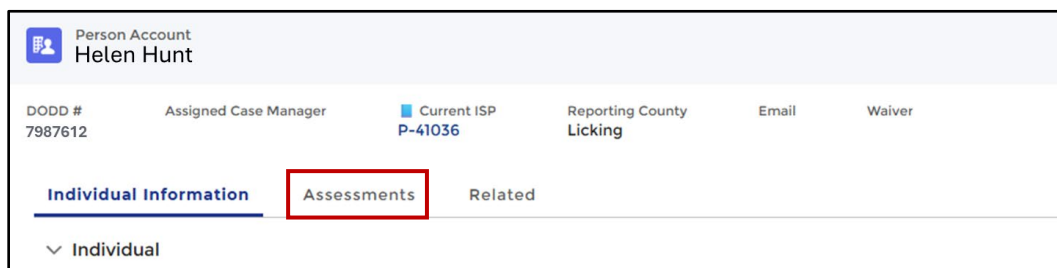
The application tiles you see and the order you see them in may differ from the sample image above.

4. Use the global search bar at the top of the screen to search for the name of the person assessed. Click on their account name in the dropdown list that appears.

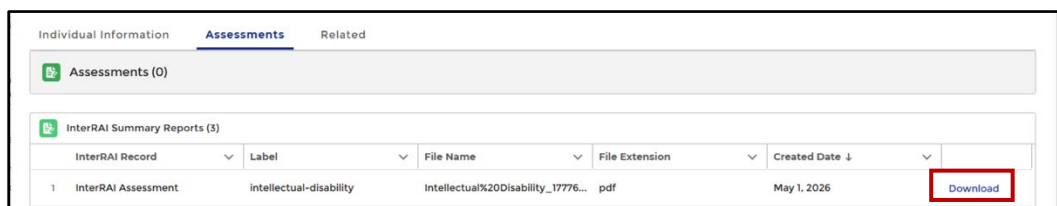


Users with access to other assessments may be able to access the assessment directly from the DODD Assessments homepage.

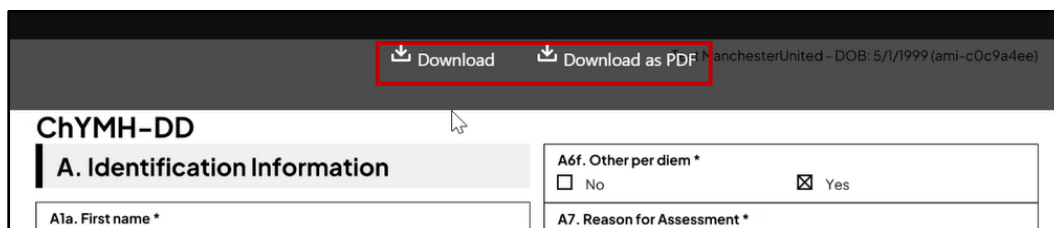
5. Click the **Assessments** tab.



6. Click the **Download** button to the right of the PDF you wish to download.



7. In the window that opens, click one of the **download buttons** to download your document.



The screenshot shows a web interface for a report titled "ChYMH-DD". At the top, there are two buttons: "Download" and "Download as PDF", both highlighted with a red rectangle. Below the buttons, the report title "ChYMH-DD" is displayed. Underneath, there is a section titled "A. Identification Information". This section contains two input fields: "A1a. First name *" and "A6f. Other per diem *". The "A6f. Other per diem *" field has two radio buttons, "No" and "Yes", with "Yes" selected. Below these fields, there is a label "A7. Reason for Assessment *".



If you leave the document open in your browser for more than five minutes and attempt to refresh the screen, you will receive an error message. Return to DODD Assessments to retrieve your interRAI report again.

Quick Reference Guide: Revalidation/Reenrollment

Revalidation is required every three (3) years for Credentialed Providers and every five (5) years for Non-Credentialed Providers. The "link" to begin a revalidation will appear 120 days prior to the revalidation due date.

Note: For Non-Credentialed Providers, the Revalidation date is recalculated when DODD is added, or DODD is renewed. Providers will not have to complete the Revalidation process in PNM if DODD is added or renewed.

Steps:

1

My Providers

Account Administration

New Provider ?

Reg ID	Provider	Status	Provider Type	NPI	Medicaid ID	Specialty	DD Contract Number	DD Facility Number	Location	Effective Date	Submit Date	Revalidation Due Date
517965	Test Training	Complete	69 - Pharmacist	1316344583	9999883	PHARMACIST				03/09/2022	03/23/2022	03/23/2022

Access your provider file from your dashboard by clicking on the Reg ID or Provider Name hyperlink. For table heading definitions, See Page 3 of this guide.

2

Click the '+' symbol to expand the Enrollment Actions and click **Begin Revalidation** to access the file.

Note: You can confirm the application is for Revalidation by clicking the 'More' button at the top of the page (on the right-side of the dark purple section) to expand the header.

More ...

Note: If the reapplication process has been started, but not submitted, the link will display as 'Continue Revalidation.'

Manage Application

Enrollment Actions + Enrollment Action Selections:

Programs + Program Selections:

Self Service + Self Service Selections:

Enrollment Actions

- Enrollment Action Selections:

[Begin Revalidation](#)

[Edit Key Provider Identifiers](#)

[Request Disenrollment](#)

3

Complete each page of the application. Click **Next** to save and proceed to the next page.

Note: Regardless of whether changes are made, each page needs to be reviewed and saved.

Jump To: Agreements

Section Name Status

Provider Information* ✓

Primary Contact Information* ✓

Office Information ✓

Primary Service Address* ✓

Billing & Payment Address* ✓

Correspondence Address* ✓

Other Service Locations ✓

1099 Address* ✓

Home Office Address* ✓

Specialties* ✓

Taxonomies* ✓

Medicare Number ✓

Group, Organizations & Hospital Affiliations* ✓

MCP Affiliation ✓

W9 Form* ✓

Owner Information* ✓

Required Documents ✓

Agreements* ✓

Agreements

This is a required section.

Ohio Medicaid Provider Agreement

Note: The Provider Agreement in the scroll box

All Providers must read the statements below

Ohio Revised Code 2921.42 and 2921.43 Agree

In accordance with Chapter 102, and Sections 2

understands Chapter 102, and Sections 2921.42

action inconsistent with those laws and this orde

is, in itself, grounds for termination of this contr

Generate PDF

Submit for Review

Save Cancel Previous Next

ing to the next step.

by signature on this document, certifies: (1) it has reviewed and

understands the Ohio ethics and conflict of interest laws, and (3) will take no

chapter 102, and Sections 2921.42 and 2921.43 of the Ohio Revised Code

th the State of Ohio.

Thank you for your

Quick Reference Guide: Revalidation/Reenrollment

Steps:

4

The screenshot shows a web application interface for revalidation. At the top, a progress bar indicates the steps: Medicare Number, Group, Organizations & Hospital Affiliations, and Agreements. The 'Agreements' section is currently active. Below the progress bar, there is a table with two columns: 'Section Name' and 'Status'. The table lists various sections, all of which have a green checkmark in the 'Status' column, indicating they have been reviewed. An orange arrow points to the 'Agreements' section in the table. Below the table, there is a section titled 'Ohio Medicaid Provider Agreement' with a note: 'Note: The Provider Agreement in the scroll box'. The note states: 'All Providers must read the statements below'. Below this, there is a link to 'Ohio Revised Code 2921.42 and 2921.43 Agreements'. At the bottom of the page, there are buttons for 'Save', 'Cancel', 'Previous', 'Next', 'Generate PDF', and 'Submit for Review'.

Confirm that each page has been reviewed, making sure a green checkmark appears for each page.

5

Once all pages have been reviewed/completed, click **Submit for Review** to submit your application for Revalidation.

A submission confirmation message displays indicating that the revalidation application has been submitted for review.

Click **Return to Home Page**, to go to your dashboard

The screenshot shows a set of buttons for the submission process. The buttons are: 'Return to Summary', 'Generate PDF', 'Submit for Review', 'Save', and 'Cancel'. The 'Submit for Review' button is highlighted with a blue background.

The screenshot shows a 'Submission Confirmation' message. The text reads: 'You have successfully submitted your application to the Medicaid Program. Please allow at least 10 days for processing before attempting to submit any changes.' Below the text is a button labeled 'Return to Home Page'.

Reg ID: A registration ID assigned to the provider file when a new application is created in PNM (*this is a clickable hyperlink to access more Provider options*)

Provider: Lists the name of the Provider (*this is a clickable hyperlink to access more Provider options*)

Status: Displays the current Status of the Provider file within PNM

Provider Type: Lists the specific Provider Type and Number

NPI: Lists the Provider's National Provider Identifier (NPI)

Medicaid ID: Lists the Medicaid ID number assigned to the Provider (*for new Providers this assignment occurs after full review and completion*)

Specialty: Lists the primary specialty indicated by the Provider

DD Contract Number: Displays the DODD Contract Number(s) associated to the registration

DD Facility Number: Displays the DODD Facility Number(s) associated to the registration

Location: Displays the location of the Provider

Effective Date: Lists the Effective Date of the Provider

Submit Date: Displays the date the new application, update, or revalidation/reenrollment was submitted

Revalidation Due Date: Displays the date that the Provider will need to complete the revalidation/reenrollment