

MCAS Family Portal FAQs

These FAQs are intended to support districts and schools in helping parents/guardians access and use the MCAS Family Portal, which will launch in August 2026. Additional questions as well as suggestions for future enhancements should be addressed to mcas@mass.gov.

General Questions about the MCAS Family Portal

Q. When will results be released in the MCAS Family Portal?

A. (*updated*) Preliminary English language arts and math results will be available in August. Preliminary science and civics results for students who took those tests will also be available. Official results for all subjects will be provided in September. Exact dates will be announced before each release.

Q. How should districts provide registration codes? Are there communication suggestions?

A. DESE will provide registration codes in report PE622 in Edwin Analytics in DESE's Security Portal. Districts can run the report as a PDF to use DESE's template letter to parents/guardians, or they can run it as a .CSV data file and provide their own letter to families.

Edwin report PE622 can be run in three different ways: pre-claimed or claimed students, which contain current students; students who participated in MCAS testing in their school since 2023; students reported in the school/district SIMS since 2023. DESE suggests sending registration codes to parents/guardians of current students and following local procedures for former students.

Districts may choose one of the following methods for providing registration codes to families:

- Using their district's family communication platform to provide instructions on accessing the registration code letter
- Posting the registration code letter directly in the district communication platform
- Sending registration code letters via U.S. mail
- Providing the registration codes through other methods typically used to communicate with families about student grades and important matters

The template letter will also be posted on [DESE's MCAS Family Portal webpage](#) for districts to create a mail merge with students' registration codes from the .CSV file (from Edwin).

In addition, DESE is providing a one-page quick start guide as well as a longer help guide for using the family portal. Both guides will be posted on [DESE's MCAS Family Portal webpage](#) in English and in translations so that districts can provide them along with registration codes.

Q. What should districts communicate to parents/guardians when final results are available in the fall?

A. Districts should use their regular communication channels to let parents/guardians know when final results are available in the fall. Additionally, districts and schools will be able to run report PE622 (containing registration codes) in Edwin Analytics and send them to parents/guardians as needed.

Q. Is the MCAS Family Portal available on cell phones as well as computers?

A. Yes, the MCAS Family Portal can be accessed on desktop and mobile devices.

Q. Since parents/guardians will have access to MCAS results in the MCAS Family Portal, will districts need to distribute Individual Student Reports (ISRs) as in the past?

A. Yes. Districts will be expected to distribute spring 2026 ISRs to parents/guardians. DESE will provide electronic PDFs, and paper copies can be shipped upon request to districts (planned for spring 2026 ISRs).

Q. If a student did not participate in spring 2026 MCAS, will they still have a registration code?

A. Students will have a registration code if they took an MCAS test in 2026 or one of the prior years in the Family Portal or receive a not-tested status in the spring 2026 data file.

Managing Access and Accounts

Q. Who should a parent/guardian contact with a question on accessing the MCAS Family Portal?

A. Districts should designate local staff to answer questions from parents/guardians according to district policies.

Q. Can districts monitor whether registration codes are used?

A. DESE is planning to include a flag in Edwin report PE622 in the updated August report on whether a registration code has been used. Districts can filter on whether or not a code has been used.

Q. Can districts, schools, and educators access the MCAS Family Portal?

A. Demo accounts are not currently available for the MCAS Family Portal. To support parents/guardians, districts and schools can use the one-page quick start guide and the longer help guide.

Q. How do districts manage MCAS Family Portal accounts for students who transfer into their district?

A. Once districts claim the students in the “Student Claiming” App on DESE’s Security Portal, they can access these students’ registration codes in PE622 the next day.

Q. How does a parent/guardian with multiple children access the MCAS Family Portal?

A. The parent/guardian will use a registration code for one of their children to create an MCAS Family Portal account. Once they create an account, other students can be added using their registration codes. Each account can have a maximum of ten students.

Q. How do noncustodial parents access the MCAS Family Portal? Do they need to share an account?

A. Each adult will create their own account to access their student’s results. Up to three adults can have the same student in their account.

Q. What are the procedures if a parent/guardian should no longer access their child’s MCAS results?

A. Access to a student’s MCAS Family Portal account would need to be reset by DESE. Email mcas@mass.gov if this occurs.

Q. What if a parent/guardian loses access to their email account? Would they need to update their MCAS Family Portal account?

A. If a parent/guardian loses access to their email, they could continue using the same MCAS Family Portal account if they remember their password. Alternatively, they can create a new MCAS Family Portal account with their new email address, as long as their student was added to up to two other accounts. If neither of these steps can be done, they should contact their school or district, who will then contact DESE at mcas@mass.gov to reset the account.

Q. Will parents/guardians still be able to access their account if they move to another school or district?

A. A student’s MCAS test history is maintained in their account, regardless of which district(s) they tested in. (If parents/guardians already have an MCAS Family Portal account, a student who moves between districts will not need a new registration code.) The MCAS Family Portal can be accessed anywhere within the U.S. but not from another country.

Using the MCAS Family Portal

Q. How will parents/guardians be informed when results are updated in the MCAS Family Portal?

A. (*updated*) The MCAS Family Portal landing page will include a message describing which results and subjects are available and the timeframe.

Q. How does a parent/guardian find historical scores for a student who took MCAS tests in prior years?

A. Three years of historical scores will be available in the portal (2023–24, 2024–25, 2025–26 school years) on the “Test Details” pages. In the future, data from additional years will be added as they become available.