

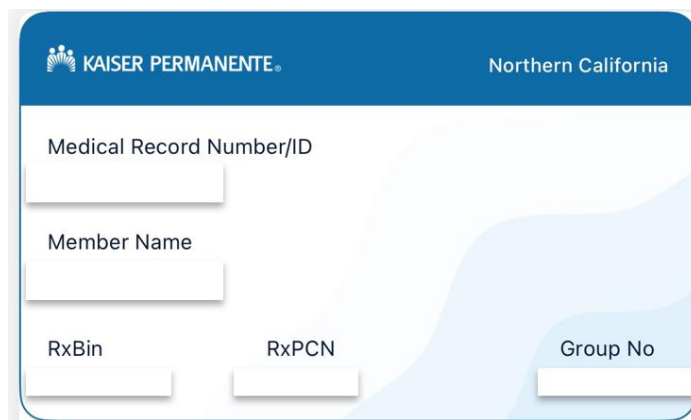
How to get your Kaiser Permanente ID card

How to get your digital ID card

1. Download the Kaiser Permanente app from the App Store (iPhone) or equivalent (other smartphones).
2. **Sign in** using your kp.org User ID and Password. (If you haven't already created a log in, please see instructions below).
3. Tap the **Menu** icon in the upper left corner.
4. Select **Member ID** from the drop-down menu.
5. To check in for the visit, tap on **check in**.
6. To add to your card to your Apple Wallet, tap on **Add to Apple Wallet**. (Apple Wallet must be already installed on your device).
7. Review and accept the Disclaimer.
8. Tap **Add** to save your card to wallet.
9. Open Apple Wallet to confirm your digital membership card displays your name, membership ID number and QR Code.

How to order a card or print a temporary card on kp.org or mobile app

1. Log in to kp.org or the Kaiser Permanente app.
2. Go to **Billing and Coverage**.
3. Select **Benefits and Coverage**.
4. Scroll down to **ID Card Help**.
5. Select the box for the member(s) you're requesting a card.
6. To receive a physical card in the mail, click **Request ID Card**
7. To view or print a temporary card, select **Print ID Card** for the appropriate member.
8. A temporary ID card will appear. Click **Print** to print a copy.



The screenshot shows the login interface of the Kaiser Permanente app for Northern California. At the top, there is a blue header with the Kaiser Permanente logo and the text "KAISER PERMANENTE" and "Northern California". Below the header, there are five input fields arranged in a grid-like fashion. The first field is labeled "Medical Record Number/ID". The second field is labeled "Member Name". The third field is labeled "RxBin". The fourth field is labeled "RxPCN". The fifth field is labeled "Group No".

How to register on kp.org

1. Go to kp.org/registernow or download KP App
2. Click on **Create my account**.
3. Enter your membership information.
4. Review and accept the terms and conditions.
5. Create your User ID and enter your email address.
6. Secure your account by completing your:
 - Security questions
 - Password setup.
7. Sign on to kp.org. You'll now have access to your secure, member-only tools and services on kp.org.