

# Introducing the New hsabank.com

A simpler design for a better experience.

In an effort to provide you with an improved online experience and give you more of the resources you need to support your program, we are excited to announce the launch of an all-new hsabank.com. The clean, simpler design makes it easier to access videos, calculators and so much more.



Now is the time to make sure your user profile is up-todate. Doing so can help prevent delays in receiving your tax documents. You can also easily add a beneficiary or update your current designation while you're in your user profile. Please see our End-of-Year Reminders flyer for these and other details.



# **Employer Tip**

When can your employees expect 2017 tax documents?

Are your employees starting to ask about their 2017 tax documents? HSA Bank will issue the 1099-SA to members in January 2018 — either by mail or through the Member Website, depending on employees' selected delivery preference. The 5498-SA will be issued in May 2018.

Note: In early 2018, we'll be sharing helpful tax tips and reminders with your employees.



## **Mobile Payments from HSA Bank**

Apple Pay and Samsung Pay now available.

Mobile payments from HSA Bank makes it easy for your employees to pay for IRS-qualified medical expenses almost anywhere they can swipe or tap to pay, and their full card number is never shared with merchants. It's safe, secure, and easy to use - just hold the mobile device in front of the card reader and authorize the payment with a single touch.





### **HSA Bank Insider, Member Edition**

Tips Designed to Help the Employee

The latest edition of the HSA Bank Insider, Member Edition reminds your employees that knowing their HSA balance can help them stay on target with thier financial goals. Plus, there's a helpful end-of-year checklist, and much more.

### **Additional Resources**



# **LIVE CHAT & 24/7 PHONE SUPPORT**

Our Client Assistance Center provides live chat support to your employees on the Member Website, Monday through Friday, 8:30 a.m. to 5 p.m., CT, as well as 24/7 phone support.

#### **Employer Administration Site Overview**

This video tutorial (hsabank.com/AdminOverview) is designed to help you understand the features and benefits of the Employer Administration Site. You'll learn how to access your plan details and reports, manage employee information, and more.



#### **Employer Guide**

Our Employer Guide (hsabank.com/EmployerGuide) provides detailed information on how to launch a successful benefits program for you and your employees.

**HSA Bank Insider**, the official newsletter of HSA Bank, is an employer- and member-exclusive resource that features industry news and updates on support enhancements, all designed to help employers and members better own their financial health.

