

Civil Rights Complaint Procedures

Coronado Unified School District - Child Nutrition Services Department

Civil Rights Overview

The SFA must include the most current version of the federal nondiscrimination statement in a prominent location in all public information releases, publications, and on posters concerning nutrition program activities, except menus. The current USDA Nondiscrimination statement can be found below:

In accordance with federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, the USDA, its agencies, offices, employees, and institutions participating in or administering USDA programs are prohibited from discriminating based on race, color, national origin, religion, sex, disability, age, marital status, family/parental status, income derived from a public assistance program, political beliefs, or reprisal or retaliation for prior civil rights activity, in any program or activity conducted or funded by USDA (not all bases apply to all programs). Remedies and complaint filing deadlines vary by program or incident.

Persons with disabilities who require alternative means of communication for program information (e.g., Braille, large print, audiotope, American Sign Language, etc.) should contact the state or local agency that administers the program or contact USDA through the Telecommunications Relay Service at 711 (voice and TTY). Additionally, program information may be made available in languages other than English.

To file a program discrimination complaint, complete the USDA Program Discrimination Complaint Form, [AD-3027 \(PDF\)](#), found online at How to File a Program Discrimination Complaint and at any USDA office or write a letter addressed to USDA and provide in the letter all of the information requested in the form. To request a copy of the complaint form, call 866-632-9992. Submit your completed form or letter to USDA by:

1. mail:
U.S. Department of Agriculture
Office of the Assistant Secretary for Civil Rights
1400 Independence Avenue, SW, Mail Stop 9410
Washington, D.C. 20250-9410;
2. fax:
202-690-7442; or
3. email:
Program.Intake@usda.gov.

This institution is an equal opportunity provider.

Complaint Procedures

The Civil Rights Coordinator for Coronado Unified School District is Donnie Salamanca, Deputy Superintendent. He can be reached at (619) 522-8900 x1019 or via e-mail donnie.salamanca@coronadousd.net. Any person alleging discrimination based on race, color, national origin, sex (including gender identity and sexual orientation), disability, age, or reprisal or retaliation has the right to file a complaint within 180 days of the alleged discriminatory action. Under special circumstances this time limit may be extended. Program complaints may be filed in English, or in a language other than English. If language assistance or translation services are needed, translators shall be provided by the SFA. Complaints may also be filed anonymously or by a third party.

All Child Nutrition Services staff will be provided with annual training on Civil Rights.

“And Justice For All” Posters are displayed in all serving areas and state the Civil Rights Complaint Process.

At the SFA level, civil rights complaints received, verbally or in person, must be forwarded to the California Department of Education or USDA. The Civil Rights Coordinator should collect and transcribe a detailed report of the complaint to a log that must include, at a minimum, the following information:

- The name, address, and phone number or other means of contacting the complainant, such as an e-mail address (if not anonymous)
- The specific location and name of the entity delivering benefits
- The nature of the complaint or action that led to the charges being filed
- Whether an allegation is made verbally or in person

To file a program or Civil Rights complaint, the SFA will contact the state agency listed below:

Child Nutrition Programs
Civil Rights and Program Complaint Coordinator
California Department of Education (CDE)
Nutrition Services Division (NSD)
1430 N Street, Room 4503
Sacramento, CA 95814-2342
916-322-2135

If the nature of the complaint alleges discrimination, the NSD recommends that the Civil Rights Coordinator at the SFA collect the following information and forward to the USDA:

- The basis on which the complainant feels that discrimination occurred. In order to be considered a discrimination complaint, the complainant must feel discriminated against based on one or more of the protected classes
- The names, titles, and if known, addresses of persons who may have knowledge of the discriminatory action or situation
- The date(s) that the alleged discrimination occurred, or the duration of such action

The procedures for receiving a complaint cannot prevent a complaint from being accepted.

The USDA will investigate and process complaints alleging discrimination. Forward all allegations of discrimination to the USDA National Office in Washington, D.C.:

USDA, Director, Office of Adjudication
1400 Independence Avenue, Southwest
Washington, D.C. 20250-9410
866-632-9992
Federal Relay Service 800-877-8339 (English)
or 800-845-6136 (Spanish)

Note: The USDA will investigate and process complaints alleging discrimination.

All program complaints filed with the NSD are resolved at the state level. The NSD Complaint Coordinator logs the complaint, refers it first to the district for handling and if not resolved, then to the appropriate program or Field Services Unit, and tracks it through resolution. The NSD reserves the right to conduct unannounced site visits to determine the validity of all allegations.

Documents shall be retained for three years or until the district's next Administrative Review beyond the closure of the complaint.

Updated November 4, 2025