



## ABOUT US

Youth Services provides a broad range of services for youth who are in foster care, are experiencing housing instability, or are involved- or at-risk of involvement with the juvenile justice system. We support youth ages 14-24 with finishing school, finding a job, and/or re-entering the community. The YSEP program, specifically, provides education and career services to in custody and out-of-custody youths through collaborative work with Deputy Probation Officers, Social Workers, Public Defenders, and county schools.

## CONTACT

Our case managers are co-located between our main office and high schools throughout the county.

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### CCCOE:

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CONTRA COSTA COUNTY  
Office of Education  
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## CONTRA COSTA COUNTY OFFICE OF EDUCATION

Youth Services  
Empowerment Program  
(YSEP)



# PROGRAM SERVICES

Our dedicated group of case managers strive to advocate for and motivate the youths within our community through an array of services:

## ACADEMIC SUPPORT

Identify goals, barriers, and needs; and, advocate for proper enrollment and access to educational services.

## JOB EXPLORATION COUNSELING

Identify goals through career and transition assessments; assist in job-related exploration; and, assist in gainful employment opportunities.

## POST-SECONDARY SUPPORT

Aid in transition to post-secondary education/training; explore education options and resources; assist in enrollment process; assist with financial and technology needs.

## WORK READINESS TRAINING

Provide training related to employment soft skills, interviewing, resumes, and finances; and, assist with job search and application process.

## SELF ADVOCACY

Provide guidance to develop skills and self-awareness and goal-setting; and, utilize additional resources, programs, and support systems.



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Lynn Mackey, Superintendent of Schools



## REFERRAL PROCESS

We receive referrals from 3 main entities: Public Defender, Deputy Probation Officers, and School personnel.

Schools are able to refer students directly to our case managers at their co-locations. These typically come through CARE/COST meetings at the schools.

DPO's refer youths, via our referral link, who are on probation and are in need of guidance relating to enrollment and employment.

Most of our younger, more intensive cases are referred by the Public Defender through the Youth Early Intervention Program (YEIP).