# Foresthill Union School District 2025/2026 Chromebook Protection Plan (CPP)

Foresthill Union School District is proud to offer our 1:1 device program to students in grades 3 through 8, including the use of a Chromebook assigned specifically to your student, as well as the option of low-cost **annual** Chromebook protection. Like all instructional books and materials, a Chromebook is the student's responsibility. This includes costs associated with damages, loss, or theft. To minimize a family's unexpected costs, the school district offers a Chromebook Protection Plan (CPP).

#### Cost

• \$30 per year (July 1 to June 30)

#### **Enrollment**

- On or before October 30, 2025, families may purchase the CPP by submitting a Plan Enrollment Form, below, along with \$30 (cash or check made payable to FUSD) to the Foresthill Divide School Office.
- Between November 2 and January 15---**contingent upon a device inspection**---families may purchase the CPP.
- Students who transfer to the district may purchase the CPP within the first 30 days of attendance.

#### Refunds

• There are no refunds.

# **Transferring**

• If the student leaves the district and then returns to school within the same school year, the protection plan will resume.

# If Damaged or Lost

• Report to office staff or administration within ten (10) school days of damage or loss.

#### If Stolen

- If the loss is due to theft or vandalism, notify local law enforcement.
- Present an official police report within 30 days to the school office to assist in securing a replacement.

### **How It Works**

Any time there is damage or loss reported FUSD pays for the cost of repair including parts and labor. While the device is repaired, the student is issued a loaner of the district's choosing. The plan covers the loaner until the student's original device is returned or a permanent replacement is issued. If the device cannot be repaired, a replacement device of the district's choosing is provided to the student.

# **Misrepresentation**

Protection may be denied if any information about the cause of damage or loss is concealed or misrepresented.

#### What is Covered?

- Accidental damage, cracked screens, broken keys, drops, liquid spills, submersion
- Theft or robbery, with an official police report
- Vandalism, with an official police report or school administrator incident report
- All manufacturer defects

## What is **Not** Covered?

- Intentional acts of neglect/abuse as determined by school staff or manufacturer
- Corrosion, rust, or cosmetic damage
- Lost, mysterious disappearance, or law enforcement seizure
- Loss or damage of district-provided snap-on cover or case
- Loss of charger (external power supply)
- Any attempt to repair device or install software, including "jailbreaking", installing a different OS, or removing the device from the managed domain

Issues regarding claims are referred to school administration. Refer to the 2024/25 Use of Technology Notification.

# If Not Enrolled in CPP

A family that does not enroll in CPP is charged the full cost of repairs except those due to a manufacturer defect---i.e. battery recall. "Wear and tear" does not qualify as a manufacturer defect. The IT Department determines whether the repair is due to a manufacturer defect. What follows are repair cost levels for all Chromebook models.

| REPAIR LEVEL | 2024/25 | ITEMS NEEDING REPAIR OR REPLACEMENT Parts, new or used, are OEM (original equipment manufacturer). |
|--------------|---------|--|
| 1            | \$30    | hinges, bezel, cables, keys  |
| 2            | \$60    | touchpad, camera, hard drive, battery, fan, keyboard   |
| 3            | \$150   | touchscreen, motherboard   |

# Replacement Costs (if **not** enrolled in CPP):

For new devices, the cost timeline starts the date the device is issued to the student. For used devices, the cost timeline starts July 1 of the device purchase year. (Replacement cost is determined upon first reported evidence of an issue.)

1. Replacement cost for all Chromebooks for the 2024/2025 school year:

|    | 2024/25 - 1st year of device                                    | \$350 |
|----|---|-------|
|    | 2023/24 - 2nd year of device                                    | \$300 |
|    | 2021/22 - 3rd year of device                                    | \$200 |
|    | Loaner Chromebooks  | \$100 |
| 2. | Charger replacement, with or without CPP (new or slightly used) | \$15  |
| 3. | Cover or case replacement, with or without CPP:                 | \$15  |

# Chromebook Protection Plan Enrollment Form

| FOR OFFICE USE ONLY:                                 |  |  |
|--|--|--|
| Received (date):<br>Payment:<br>Cash Check (check #) |  |  |
| Staff Initials:                                      |  |  |

# Plan Acceptance

I understand the conditions associated with the FUSD Chromebook Protection Plan and include payment of \$30 with this form. My enrollment in the Chromebook Protection Plan is officially activated when my payment is verified.

| Student Signature:  | Date:   |  |  |  |  |
|---|---------|--|--|--|--|
| Student Name (please print):  | Grade:  |  |  |  |  |
| Parent/Guardian Signature:  Parent/Guardian Name (please print):  | Date:   |  |  |  |  |
| *Tech Inspection (mandatory after October 30) Date: Ini   | itials: |  |  |  |  |
| Thank you for your support in protecting your child's Chromebook.  Please do not forget to attach payment with this form. |         |  |  |  |  |

# Plan Refusal / Non-Participation

I have been notified of and understand the conditions and guidelines associated with the FUSD Chromebook Protection Plan and Notification. I understand our family will be responsible for the full cost of repairs for the Chromebook issued for my student's use, not to exceed the depreciated rate of the device. Failure or inability to pay for the costs of repairs will be handled by each school in the same way as other unpaid student debts and fines.

| Student Signature:                   | Date:  |
|--------------------------------------|--------|
| Student Name (please print):         | Grade: |
| Parent/Guardian Signature:           | Date:  |
| Parent/Guardian Name (please print): |        |

Questions: Email <a href="mailto:chromebooks@fusd.org">chromebooks@fusd.org</a>