City of Chico
SB 272 Catalog of Enterprise Systems
Updated 7/1/2025

System Vendor	System Product	System Purpose	Categories / Types of Data	Primary Custodial Department	Frequency System Data is Collected	Frequency System Data is Updated
Project Management	Server	File server	Department-specific shared file folders; User-specific file folders; miscellaneous application-generated files e.g.: Word documents, Excel spreadsheets, etc.	Animal Control	Continuous	Continuous
Microsoft	Server	File server	Department-specific shared file folders; User-specific file folders; miscellaneous application-generated files e.g.: Word documents, Excel spreadsheets, etc.	City Attorney	Continuous	Continuous
Microsoft	Server	File server	Department-specific shared file folders; User-specific file folders; miscellaneous application-generated files e.g.: Word documents, Excel spreadsheets, etc.	City Clerk	Continuous	Continuous
Microsoft	Server	File server	Department-specific shared file folders; User-specific file folders; miscellaneous application-generated files e.g.: Word documents, Excel spreadsheets, etc.	City Manager	Continuous	Continuous
Microsoft	Server	File server	Department-specific shared file folders; User-specific file folders; miscellaneous application-generated files e.g.: Word documents, Excel spreadsheets, etc.	Community Development	Continuous	Continuous
Microsoft	Server	File server	Department-specific shared file folders; User-specific file folders; miscellaneous application-generated files e.g.: Word documents, Excel spreadsheets, etc.	Community Development - Building / Code Enforcement	Continuous	Continuous
Microsoft	Server	File server	Department-specific shared file folders; User-specific file folders; miscellaneous application-generated files e.g.: Word documents, Excel spreadsheets, etc.	Community Development - Engineering / GIS	Continuous	Continuous
Microsoft	Server	File server	Department-specific shared file folders; User-specific file folders; miscellaneous application-generated files e.g.: Word documents, Excel spreadsheets, etc.	Community Development - Housing	Continuous	Continuous
Microsoft	Server	File server	Department-specific shared file folders; User-specific file folders; miscellaneous application-generated files e.g.: Word documents, Excel spreadsheets, etc.	Community Development - Planning	Continuous	Continuous

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Microsoft	Server	File server	Department-specific shared file folders; User-specific file folders; miscellaneous application-generated files e.g.: Word documents, Excel spreadsheets, etc.	Finance	Continuous	Continuous
Microsoft	Server	File server	Department-specific shared file folders; User-specific file folders; miscellaneous application-generated files e.g.: Word documents, Excel spreadsheets, etc.	Fire	Continuous	Continuous
Microsoft	Server	File server	Department-specific shared file folders; User-specific file folders; miscellaneous application-generated files e.g.: Word documents, Excel spreadsheets, etc.	Human Resources / Risk Management	Continuous	Continuous
Microsoft	Server	File server	Department-specific shared file folders; User-specific file folders; miscellaneous application-generated files e.g.: Word documents, Excel spreadsheets, etc.	IT	Continuous	Continuous
Microsoft	Server	File server	Department-specific shared file folders; User-specific file folders; miscellaneous application-generated files e.g.: Word documents, Excel spreadsheets, etc.	Police	Continuous	Continuous
Microsoft	Server	File server	Department-specific shared file folders; User-specific file folders; miscellaneous application-generated files e.g.: Word documents, Excel spreadsheets, etc.	Public Works - Engineering / Solid Waste & Recycling	Continuous	Continuous
Microsoft	Server	File server	Department-specific shared file folders; User-specific file folders; miscellaneous application-generated files e.g.: Word documents, Excel spreadsheets, etc.	Public Works - Operations / Facilities Maintenance / Fleet / Sewers / Water Pollution Control Plant / Parks & Street Trees	Continuous	Continuous
Microsoft	Server	Application licensing	Engineering CAD license repository	IT	Continuous	Continuous
Microsoft (MS)	Office 365	The cloud-based system operates as the City's email and calendaring system (Microsoft Outlook)	Emails, contact lists, calendar events, task lists, documents	Information (Information Technology [IT])	Continuous	Continuous
Complete Paperless Solutions (MS server)	Laserfiche	Digital document management system	Official City documents	City Clerk	Continuous	Continuous
CentralSquare (MS Server)	TRAKiT	Permits management	Manage and provide access to building and miscellaneous permits, inspections, plan-checks	Community Development - Building	Continuous	Continuous

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CentralSquare (MS servers [7])	Finance Enterprise	Application / File server	Financial management and records, timekeeping, reporting	Finance	Continuous	Continuous
City of Chico	Catapult	City's official website	Offsite hosted web pages / announcments / public information / Internet linked	IT	Continuous	Continuous
Granicus (MS server)	Granicus / iLegislate / Votecast	Public meeting management	Onsite capture / offsite hosted meeting data, including streaming video, archived video, agendas	City Clerk	Continuous	Continuous
Amazon / Binami	AWS / OWNcloud	Cloud-based file transfer	Temporary storage for pre-arranged file transfers (e.g.: building plans, bluprints large data files, etc.)	IT	n/a	n/a
SmartSheet	SmartSheet	Project management	Offsite hosted project data	Engineering	Continuous	Continuous
NeoGov	Insight Module	Employment tools	Employment data	Human Resources	Continuous	Continuous
Tyler Technologies	ExecuTime	Personnel timekeeping	Employee time recordkeeping	Finance	Continuous	Continuous
AlwaysOn / Apptegy	Chatbot	Website assistance	n/a	City Manager	Continuous	Continuous
PagerDuty	PagerDuty	24/7/365 Systems management notifications	Incident response	IT	Continuous	Continuous
Freshworks	Freshservice	IT help desk	Tickets / Assets	IT	Continuous	Continuous