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Addendum: RFP #RCSD-WAN26-470 Questions & Responses

Ravenswood City School District, Technology Department

March 19, 2026

Overview:

The following questions were submitted by prospective bidders to RFP #RCSD-WAN26-470 in written form. Please send questions to rfps@ravenswoodschools.org by Friday, March 20, 2026 in order to provide time for an adequate answer. Please refer to the RFP located at <http://www.ravenswoodschools.org/rfps> before submitting questions, as we will not respond to questions already adequately answered in the current RFP.

Questions and their Responses

1. **Can you confirm the new District site address on Bay Street, and should this be added to the 470 Formal Response? RFP #RCSD-WAN26-470**
 - The new District Office site address will be 1235 Bay Road, East Palo Alto, CA 94303
 - Yes, this must be added to the 470 formal response for RFP #RCSD-WAN26-470
2. **Will the District accept a CalNet response?**
 - Yes
3. **May we request an extension to March 27, 2026**
 - Unfortunately we cannot grant an extension at this time
4. **Equinix SV8 Cross-Connect: Will the district provide an existing cross-connect at Equinix SV8 (529 Bryant St, Palo Alto), or is the winning vendor responsible for provisioning a new cross-connect to the district's cage? Please confirm the cage or suite reference.**
 - There is an existing cross-connect at Equinix SV8 connecting with our Zayo internet service provider our Comcast WAN transport in the Comcast cage. However, the winning vendor is responsible for provisioning a new cross-connect within their cage and would need to provide both the pricing and cage/suite reference when provisioning the circuit
5. **ISP Uplink Coordination: The RFP specifies WAN transport only. Is the district open to receiving a bundled proposal that also addresses the ISP uplink at Equinix SV8, or must WAN and ISP remain under separate contracts per USAC guidelines?**
 - WAN transport only for this proposal, as we plan to continue using Zayo as our ISP at Equinix SV8
6. **Bandwidth per Site: Form 470 specifies 10 Gbps (10,240 Mbps) across 6 circuits. Please confirm whether 10 Gbps dedicated is required at each of the five spoke sites, or whether individual site requirements vary.**
 - 10 Gbps dedicated for each site

- 7. CPE Ownership: Will the district supply and manage their own CPE at each site, or is the vendor expected to provide and manage customer premises equipment as part of the monthly service?**
- The district will provide our own CPE at each school/district site. The chosen vendor will not provide or manage customer equipment.
- 8. Contract Term Preference: Is there a preferred contract term (1-year, 3-year, or multi-year)? Will the district consider a multi-year E-Rate contract pursuant to 47 CFR §54.516?**
- We are seeking a 5-year contract term, with two optional one-year extensions.
- 9. Installation Access Windows: With a July 1, 2026 service start, are there site access restrictions — summer school schedules, construction — we should plan around at any of the five locations?**
- There are no anticipated site access restrictions, as any construction activities are confined to areas not accessible to students.
- 10. Belle Haven Elementary: Belle Haven (415 Ivy Dr, Menlo Park) sits outside East Palo Alto. Please confirm the preferred fiber hand-off location and whether any existing conduit infrastructure from a prior carrier is available at that site.**
- Our Belle Haven School is indeed located in Menlo Park, CA at 415 Ivy Drive. There is currently AT&T and Comcast fiber and conduit located in the MPOE of the school campus.
- 11. Can you please confirm the site address[es] that need to be priced for WAN connectivity? .**
- Here are the site addresses that need to be priced for WAN connectivity. The Equinix Internet Exchange is our ISP handoff, not a district school site
 1. Belle Haven Elementary School – 415 Ivy Drive, Menlo Park, CA 94025
 2. New District Office (under construction) – 1235 Bay Road, East Palo Alto, CA 94303
 3. Costaño Elementary School – 2495 Fordham Street, East Palo Alto, CA 94303
 4. Cesar Chavez Ravenswood Middle School – 2450 Ralmar Street (#A/B), East Palo Alto, CA 94303
 5. Los Robles Ronald McNair Academy – 2033 Pulgas, East Palo Alto, CA 94303
 6. Equinix Internet Exchange (our ISP handoff) - 529 Bryant Street, Palo Alto, CA 94301